

ALTSA Office of Housing & Employment

**Motel Interim Stays for Transitions
(MIST)
Program Training for Contracted
Providers**

June 12, 2024



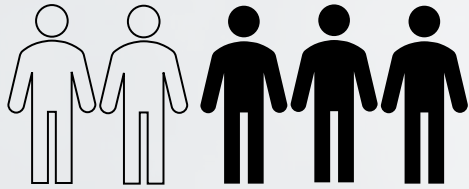
What is Motel Interim Stays for Transition (MIST)?

Interim housing program for clients who need a safe place to stay while searching for independent housing.

- ▶ Clients who don't have resources for a place to stay (*e.g., pay for their own motel, family/friends to stay with*)
- ▶ Motel stays available for up to 6 months

Purpose of MIST

The intent of a MIST motel stay is to minimize the number of clients experiencing unsheltered situations or episodes of homelessness while waiting or searching for housing.



A hotel stay can:

- Provide the opportunity for stability
- Reduce the time it takes to establish vital Long-Term Services and Supports (LTSS)

**Bridge
Subsidy**

**GOSH
Program**

**Civil
Transitions
Program**

**Other
Housing
Resource**

**In-Home
Short-Term
Displacement**

**Limited
Residential**

Program Eligibility

Bridge Subsidy

Available for Long Term Care (LTC) clients who:

- are in a Skilled Nursing Facility
- wish to live independently

Nursing Facility Case Managers (NFCM):
Typically make the referrals

**Supportive Housing Providers or
Community Choice Guides:**
Assist with housing search, payments, etc.

**Clients must have Bridge voucher issued to be eligible for MIST*

GOSH Program

The Governor's Opportunity for Supportive Housing (GOSH) program serves individuals who are **discharging or diverting from Eastern or Western State Hospital**.

The program offers Supportive Housing and the AL TSA Subsidy.

Providers contract with the Office of Housing & Employment's Supportive Housing Unit.

Civil Transitions

HCS & DDA program for individuals who were deemed:

- ✓ Not competent to stand trial
- ✓ Not restorable due to diagnosis of:
 - Dementia
 - Traumatic Brain Injury (TBI)
 - Intellectual or Developmental Disability (IDD)

*This is a *very new, very small* program. You would be notified if a client is in this program.

Other Housing Resource

LTC Clients who currently have a **resource from a housing agency or program**.

Resources may include but are not limited to:

- Public Housing Authority vouchers
Mainstream, NED, Housing Choice, etc.
- Apple Health & Homes (AHAH)
- Other vouchers, such as VA, HOPWA, etc.
- Rapid Re-Housing from homeless services agency

Other Housing Resource

LTC Clients who currently have a **housing resource** and **move-in date**.

Resources may include but are not limited to:

- Tax credit units
- 811 units
- Permanent Supportive Housing unit from homeless services agency

Other Housing Resource

Please note:

*Clients who are on a waitlist for a housing resource **do not** qualify for MIST.*

In-Home Short-Term Displacement

Clients who have their **own home** and a **short-term situation** that requires them to temporarily vacate.

Examples may include and are not limited to:

- Pest control or eradication
- Fire
- Flooding

Approval is at program discretion.

**This is not for clients who are experiencing homelessness.*

Limited Residential

Clients who are:

- Homeless with nowhere to stay, including homeless shelter
- Have a verifiable move-in date within 30 days at a residential setting:
 - Assisted Living (AL)
 - Adult Family Home (AFH)

Clients cannot be transitioning out of an institution.

Motel stays are only for ≤ 30 days



Questions?

MIST Process



LTC Case Manager sends MIST referral



Housing Program Manager (HPM) responds within two (2) business days



Contracted provider will be authorized



Client verbally agrees to Participant Agreement



Authorize motel stay for up to six (6) months, actual motel payment in two-week increments is preferred



Reimburse contracted provider per their agency accounting needs



Motel stay ends; notify HPM with end date

MIST Referrals

We will only accept referrals from the LTC CM.
If you have a client that needs MIST and might qualify, please contact their LTC CM.



Long-Term Care Case Manager
sends referral.



Housing Program Manager will
respond within **2 business days**.

MIST Referral Note

If the client doesn't have **valid ID**, please help obtain it.

They will likely need it for the motel.

Participant Agreement

Client must **verbally agree** to the Participant Agreement prior to motel stay.

The LTC CM, contracted provider, or facility staff can go over this with the client.

Email the HPM the completed form.

A vibrant, sunlit field of yellow dandelions and green grass. The background shows a clear blue sky and lush green trees, creating a bright and natural atmosphere. The text 'Participant Agreement' is centered in a white box with a thin black border.

Participant Agreement

Motel Costs

The contracted provider is expected to find a safe and affordable motel.

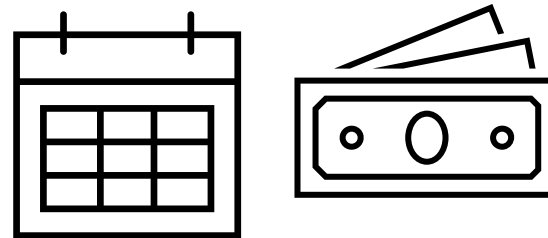
- ▶ **Target: ≤\$2,000 per two weeks**
- ▶ Providers encouraged to use their best judgement
- ▶ Please contact LTC CM and HPM if rates **exceed** \$2,000 per two weeks

Motel deposits are an allowable expense up to \$300. Pet fees are allowable if within the \$2,000 per two weeks.

Motel Payments

Motel pre-payment in two-week increments (or less) is **preferred**.

This may avoid overpayment in the event the client no longer needs the stay.



Provider Reimbursements

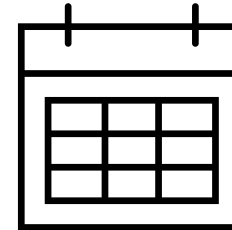
Contracted providers can request reimbursements for **time periods that meet your agency's accounting needs.**

If you run into issues with this, please reach out to your HPM.

Motel Stay Dates

Please provide the LTC CM accurate
dates for motel stays.

START
Date



END
Date

Questions?



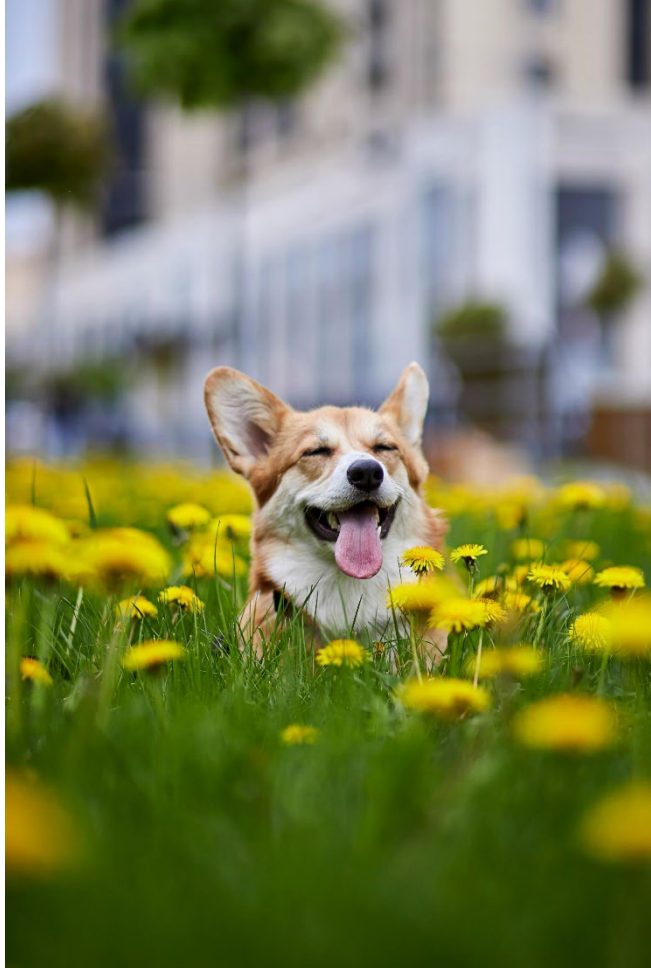
Program Staffing

MIST will be staffed statewide, not by region.

Primarily staffed by two Housing Program Managers:

- ▶ John Kistner
- ▶ Shawna Sampson

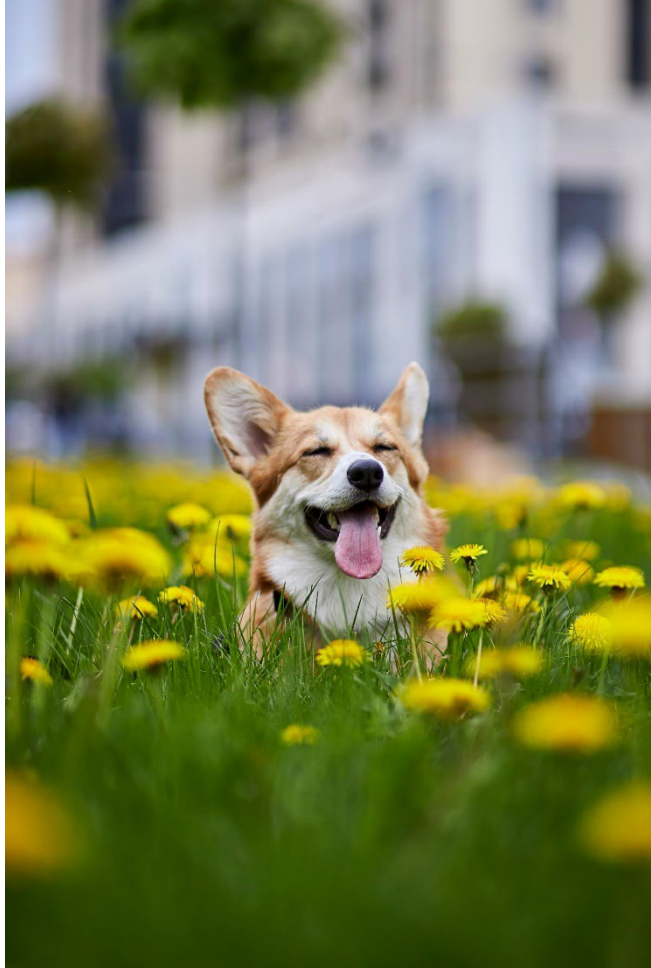
Other HPMs will fill in as needed.



Motel Stay Rules

Some motel stays have rules for how long someone can stay.

Please find out in advance and make a plan!



Miscellaneous

Please remember that HPMs will respond to referrals within two (2) business days.

MIST is not meant to be a last-minute emergency response.



Emergency Rental Assistance (*ERA*)

ERA is available to help with eviction prevention assistance.

All motel requests will go to MIST.

All ERA requests must come from the LTC CM.

Anticipated FAQs

What is the time limit for MIST?

- ▶ Six (6) months

What is the dollar amount that can be approved?

- ▶ ≤ \$2,000 per 2 weeks; contact HPM if rates exceed that

Can my client receive caregiver services in the motel?

- ▶ Yes!

Can the client have friends stay with them?

- ▶ No

Anticipated FAQs

What if my client is evicted from the motel?

- ▶ They can be placed in a different motel if they still want the MIST service.

What if my client causes damage to the motel? Who pays for the damages?

- ▶ The client is ultimately responsible for damages. If they cannot pay for damages, please contact the HPM.

Who pays for incidentals?

- ▶ The client must pay for incidentals.

Anticipated FAQs

What if my client has a partner/spouse or dependents?

- ▶ They can stay in the motel with the client, but it is the client's room. They must vacate if/when the client does.

What if my client disappears or stops communicating?

- ▶ Consult with the LTC CM and the HPM, the stay will likely end. The client can still access the MIST service for 6 months.

My client is in a border city. Can MIST pay for motel in Idaho or Oregon?

- ▶ No.

Anticipated FAQs

I have a client already in a MIST/ERA motel stay. Will I still work with the same Housing Program Manager, or will I work with John or Shawna now?

- ▶ You will work with the same Housing Program Manager who initially approved the stay.

A photograph of a forest with sunlight streaming through the trees, creating a bright, hazy atmosphere. The image is overlaid with a large, semi-transparent blue geometric shape that resembles a stylized letter 'A' or a similar abstract form. The text 'Questions?' is centered within the blue shape.

Questions?

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