

# 2024 PERFORMANCE REPORT

## OFFICE OF HOUSING AND EMPLOYMENT

### Who We Are

The Office of Housing and Employment (OHAE):

- **Supports** independent housing for HCS clients
- **Administers** housing resources and Supportive Housing services
- **Focuses** on subsidies and tenancy support
- **Liaisons** between field, contractors, and Long-Term Services & Supports (LTSS)

Refers individuals, authorizes goods and services, and supports community transition.

**HCS/AAA  
Case Manager**

**HCS  
Housing  
Team**

Coordinates, trains, and supports the utilization of housing resources.

**Client in  
Need of  
Housing**

Completes person-centered tasks, provides direct service, and supports stabilization.

**Contracted  
Provider**

**Housing  
Provider**

Provides subsidized housing vouchers and access to units where they can be utilized.

### Redefining Collaboration

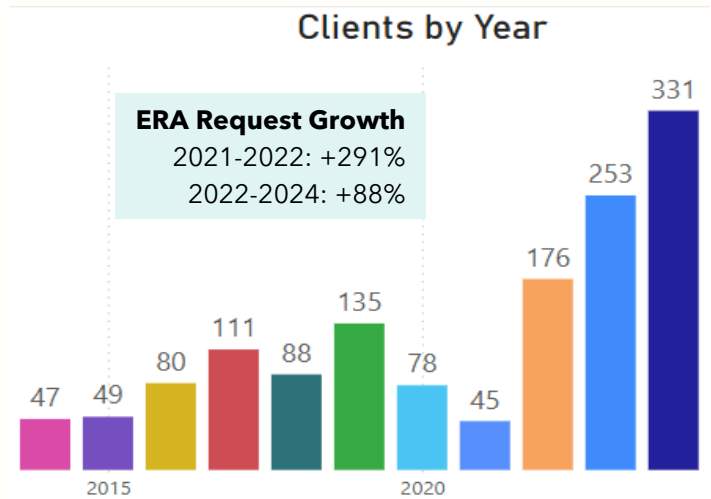
Our team brings specialized expertise in housing, employment, and long-term services and supports (LTSS). As dedicated liaisons, we bridge the worlds of affordable housing and LTSS, oversee direct contracts with community providers, and collaborate with LTSS case managers to ensure clients receive the support they need.

Visit our updated webpages: [Office of Housing and Employment](#)

## EMERGENCY RENTAL ASSISTANCE (ERA)

This one-time assistance to prevent eviction has grown immensely since Washington’s eviction moratorium ended in October 2021. The requests for ERA grew almost **300% 2021-2022**. Since 2022, requests grew **88%**. The growth trend is expected to continue.

**While rents continue to rise, this program is extremely impactful with minimal funding.** The average ERA payment is **approximately \$1,300**, while a request for as **little as \$50** (paid 2024) can keep someone stably housed.



This rental assistance uses a collaborative approach to ensure that clients have a stable plan moving forward with rent payments.

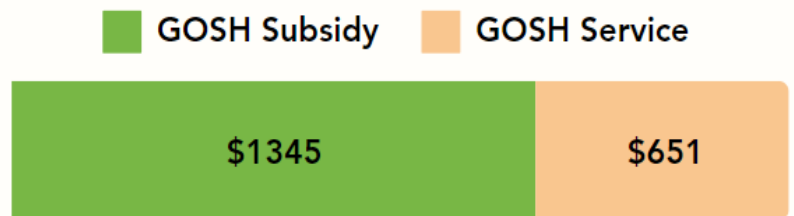
## GOVERNOR’S OPPORTUNITY FOR SUPPORTIVE HOUSING (GOSH)

This program provides housing stabilization for a complex population.

Due to high demand and limited funding, GOSH paused community referrals (known as Diversions) in Feb 2023 to prioritize state hospital discharges.

Additional funding in the 2024 legislative session reopened community referrals in May 2024, reconnecting HCS clients on involuntary treatment act holds with GOSH.

### 2024 MONTHLY AVERAGES



As of June 2024, average rent in Washington for bedrooms of any size is \$1,755 a month.<sup>1</sup>




**This funding also supported ten providers with \$300,000 in capacity-building funds and four new provider contracts.**

<sup>1</sup>Apartment List: Cost of Living in Washington

## NURSING HOME TO COMMUNITY SUBSIDY (NH2C)

Our program has an incredible reach to serve people with increasing rents, demonstrating both its impact and necessity.

### 2024 MONTHLY AVERAGE

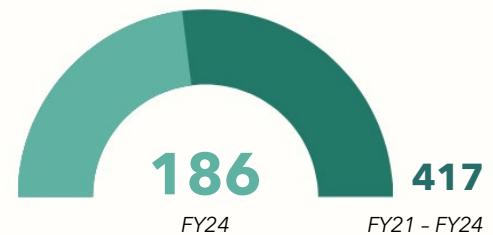
 NH2C Subsidy



We optimized federal funding through the “Money Follows the Person” Demonstration short-term rent assistance. We leveraged **\$1,268,801 in federal funding**, which means we did not need to use state funding for those rents.

**We successfully reached our utilization goal of 400 subsidies by leasing up 186 clients in 2024 alone.**

This bandwidth comes with an increasing demand for resources. To continue meeting these needs effectively—and to expand our impact—we require additional funding and support.



## FUTURE-FORWARD

### New Funding Opportunities

Given the new frontier of Medicaid-funded rent through the 1115 Waiver, our Office of Housing and Employment will continue to maximize our funding streams. With the fiscal year funding cycle, we are evaluating how to leverage this new federal funding while simultaneously maximizing with state expenditures.

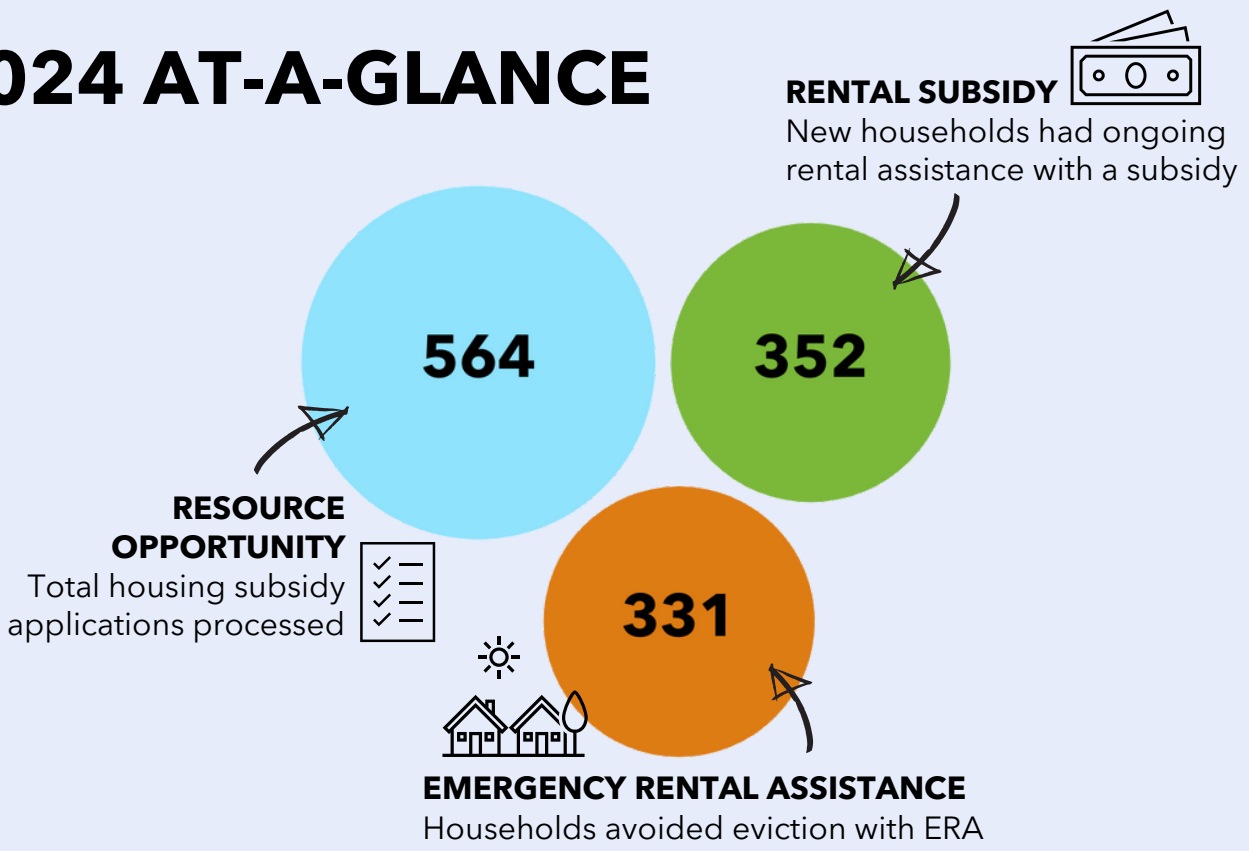
### Program Expansion

Leveraging Medicaid funding through the 1115 Waiver will help develop our housing stabilization efforts. Our programs will strategically explore how to expand client eligibility and outreach to provide necessary services and supports to the individuals that need it most. We want to reach various populations with different barriers that may not have been eligible for our programs in the past.

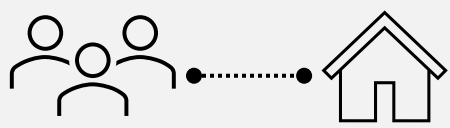
### Holistic Client Support

Our braiding of different supports and funding streams will intentionally coordinate with employment services. For clients who need affordable, stable housing, we will also explore meaningful employment to help keep the client housed independently with access to workforce benefits. Connections between affordable, stable housing and meaningful employment provide holistic support for a client.

# 2024 AT-A-GLANCE

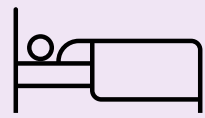


## GOVERNOR'S OPPORTUNITY FOR SUPPORTIVE HOUSING (GOSH)



**215** New clients connected to Supported Housing services through GOSH

## MOTEL INTERIM STAY FOR TRANSITIONS (MIST)



**148** Individuals were stabilized up to six months with interim motel stay while searching for housing

## OUR RESOURCES

- [ALTSA Housing Resources](#)
- [GOSH Client: Anna's Journey Home](#)
- [EDA: Creating Equitable Housing Opportunities](#)
- [Housing Team Contact Map](#)

