Behavioral Health Support Team

Training Schedule

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|  | APRIL 2025  |  |  |
| SUNDAY  | MONDAY  | TUESDAY  | WEDNESDAY  | THURSDAY  | FRIDAY  | SATURDAY  |
| 30   | 31   | 1 Improving Resident Quality of Life (No CEU’s) 1pm-2:30pm [Click HERE to register!](https://dshs-telehealth.zoom.us/webinar/register/WN_pyOVbQyES3uNNhyyIbNzuw)  | 2   | 3   | 4   | 5   |
| 6   | 7   | 8 Coping With Abuse  (2.5 CEU’s) 10am-12:30pm [Click HERE to register!](https://dshs-telehealth.zoom.us/meeting/register/h3uwWPA6RomyxrWarVzZfg)  | 9   | 10   | 11   | 12   |
| 13   | 14   | 15   | 16   | 17   | 18   | 19   |
| 20   | 21   | 22   | 23   | 24 Mandated Reporting 1pm-2:00pm (1CEU) [Click HERE to register!](https://dshs-telehealth.zoom.us/webinar/register/WN_G16E13tsTTKMxCO6q_0gtA)  | 25   | 26   |
| 27     | 28    | 29    | 30    | 1    | 2    | 3    |

All trainings are on Zoom. If you have any questions, please email ALTSABHSTTraining@dshs.wa.gov . All scheduled trainings are open to providers and their staff, from different facilities, across the state. As a reminder, not all our trainings are certified for continuing education credits. Those trainings that offer continuing education credits are labeled as such. No certificates will be issued for trainings that do NOT offer continuing education credits.

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Improving Resident Quality of Life (No CEU’s)

* Increase understanding of what quality of life means.
* Recognize the importance of things like food and décor.
* Explore the difference between reasonable and unreasonable.
* Determine how regulations apply to quality-of-life issues.
* Expand awareness of community resources.

Coping with Abuse (2.5 CEU’s)

* Gain new perspective on what challenging behaviors mean to the resident.
* Understand what boundary setting is and why it’s so critical.
* Learn where the line is between boundary setting and abuse.
* Develop strategies for coping with racism, homophobia, etc.
* Learn effective ways to ‘get your head in the game’ before providing care.
* Improve staff support between one another from ‘the top down.’
* Increase your confidence - because you are a skilled caregiver!

Coping with Abuse has a limit of 60 participants.

Mandated Reporting (1 CEU)

* Understand the reasons why mandated reporting is such a big deal.
* Learn the regulations that cover mandated reporting.

• Increase ability to understand when you must (and don’t have to) make a report.

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