



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

August 29, 2024

ALTSA: AFH #2024-034  
ALTSA: ALF #2024-027  
ALTSA: CCRSS #2024-026  
ALTSA: ESF #2024-026  
ALTSA: ICF/IID #2024-018  
ALTSA: NH #2024-041

**UPCOMING TRAINING OPPORTUNITY: WASHINGTON STATE'S CRISIS  
SYSTEM: WHAT SERVICES ARE, HOW TO ACCESS, AND WHAT TO  
EXPECT**

Dear Administrator/ Provider/ Superintendent

This letter is to inform you of an upcoming training opportunity for Long-Term Care (LTC) providers, administrators, and staff on the topic of Washington State Crisis Systems. Your Residential Care Services Behavioral Health Support Team has partnered with Washington State Health Care Authority's Division of Behavioral Health and Recovery and the Adult Family Home Council to create a training on Washington State Crisis Systems.

**What are the Learning Objectives?**

The Washington State's Crisis System Training aims to provide the audience with an understanding of the following:

- Provide Information about the Washington State Behavioral Health Crisis System
- Identify Changes that Have Been Made to Improve the Crisis System
- Identify How to Contact the Washington State Crisis System
- Learn How to Navigate the Washington State Crisis System
- Identify What to Convey when Calling the Washington State Crisis System
- Determine What to Expect When Contacting the Washington State Crisis System
- Identify Differences Between 988 and the Regional Crisis Lines
- Identify Treatment Options for Individuals in Crisis

**When will the Washington State Crisis Systems Trainings Occur?**

- Friday September 13<sup>th</sup>, 2024, from 10:00 AM – 11:30 AM
- Tuesday October 15<sup>th</sup>, 2024, from 10:00 AM – 11:30 AM
- Thursday October 24<sup>th</sup>, 2024, from 2:00 PM – 3:30 PM

**How Do I Access this Training?**

To access the free webinar, click on the link below. Enter your name, email address and license number (if applicable) in the form fields and click "register".

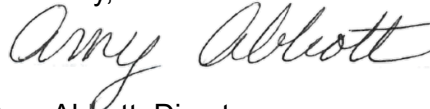
<https://attendee.gotowebinar.com/rt/2702846312959288925>

**Are there Continuing Education Credits?**

This training offers 1.5 hours of continuing education credits to all LTC staff.

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact your BHST Unit Manager Alixandria Cortez, at [alixandria.cortez@dshs.wa.gov](mailto:alixandria.cortez@dshs.wa.gov).

Sincerely,

A handwritten signature in black ink that reads "Amy Abbott". The signature is written in a cursive, flowing style.

Amy Abbott, Director  
Residential Care Services

DSHS: *"Transforming Lives"*