

Fact Sheet



Fostering Well-Being

<p>Overview</p>	<p>The Fostering Well-Being unit (FWB) provides services for children and youth who are served by the Department of Children, Youth and Families (DCYF) or are in tribal custody to assure access to appropriate health care. Care coordination addresses interrelated medical, dental, mental health, substance abuse, educational and developmental needs to achieve optimal health and wellness outcomes. It provides effective linkages between caregivers and community-based health care services, state and local agencies, and other key partners. This unit consists of a Unit Manager, 2 Registered Nurse Clinical Advisors, 2 Specialists, and 5 parttime (.25 - .5 FTE) Regional Medical Consultants who are pediatric medical doctors. Accomplishments by this team of 10 individuals include:</p> <table border="1" data-bbox="422 840 1461 1260"> <tr> <th data-bbox="422 840 738 892">CHETs Screened</th> <th data-bbox="779 840 1096 892">FWB team - 10,739 Contacts made</th> <th data-bbox="1136 840 1453 892">Regional Medical Consultants (RMC)</th> </tr> <tr> <td data-bbox="422 892 738 1260"> <ul style="list-style-type: none"> • 2433 Child Health Education Training cases reviewed for medically complex/ fragile determination and referred to managed care plan for coordination services • 32 determined Medically Fragile referred to managed care plan for clinical case management • 54 Medically complex expedited referrals to managed care plan for clinical case management • 115 Quality assurance (HCA eligibility) • 88 Quality assurance (DCYF client demographics) </td> <td data-bbox="779 892 1096 1260"> <ul style="list-style-type: none"> • 312 Fee-for-Service cases screened for medically complex/fragile determination (average 26 new cases per month) • 117 Comprehensive Health Overviews completed -State Dependency • 9 Comprehensive Health Overviews completed - Tribal Custody • 186 screened and triaged; outreach made for routine care follow up • 47 Expedited referrals completed • 228 Medicaid coverage/benefit questions answered • 26 Denied Medicaid services/benefits worked and overturned • 4 Medically Fragile Group Home Facility/Licensing Division/DCYF consultations • 15 Age 0-5 Psychotropic Medication Review and Coordination </td> <td data-bbox="1136 892 1453 1260"> <ul style="list-style-type: none"> • 69 Adoption At Risk Statements • 84 Chart reviews • 360 child specific consultations • 597 Non-child specific consultations </td> </tr> </table> <p>Activities include:</p> <ul style="list-style-type: none"> • Providing care coordination for children and youth who are tribal affiliated, or non-citizen status in an open DCYF dependency, Tribal Custody (tribal payment only), or in the Medically Intensive Children’s Program that are eligible for Apple Health (fee-for-service; not enrolled in managed care); • Facilitating access to primary and specialty health care providers; • Analyzing medical records, billing data, immunization reports, court reports, case worker case notes, Child Health Education and Tracking (CHET) screening reports, and review of multiple cross agency systems to assess for gaps in care; • Consulting with case workers and caregivers regarding individual health concerns; 	CHETs Screened	FWB team - 10,739 Contacts made	Regional Medical Consultants (RMC)	<ul style="list-style-type: none"> • 2433 Child Health Education Training cases reviewed for medically complex/ fragile determination and referred to managed care plan for coordination services • 32 determined Medically Fragile referred to managed care plan for clinical case management • 54 Medically complex expedited referrals to managed care plan for clinical case management • 115 Quality assurance (HCA eligibility) • 88 Quality assurance (DCYF client demographics) 	<ul style="list-style-type: none"> • 312 Fee-for-Service cases screened for medically complex/fragile determination (average 26 new cases per month) • 117 Comprehensive Health Overviews completed -State Dependency • 9 Comprehensive Health Overviews completed - Tribal Custody • 186 screened and triaged; outreach made for routine care follow up • 47 Expedited referrals completed • 228 Medicaid coverage/benefit questions answered • 26 Denied Medicaid services/benefits worked and overturned • 4 Medically Fragile Group Home Facility/Licensing Division/DCYF consultations • 15 Age 0-5 Psychotropic Medication Review and Coordination 	<ul style="list-style-type: none"> • 69 Adoption At Risk Statements • 84 Chart reviews • 360 child specific consultations • 597 Non-child specific consultations
CHETs Screened	FWB team - 10,739 Contacts made	Regional Medical Consultants (RMC)					
<ul style="list-style-type: none"> • 2433 Child Health Education Training cases reviewed for medically complex/ fragile determination and referred to managed care plan for coordination services • 32 determined Medically Fragile referred to managed care plan for clinical case management • 54 Medically complex expedited referrals to managed care plan for clinical case management • 115 Quality assurance (HCA eligibility) • 88 Quality assurance (DCYF client demographics) 	<ul style="list-style-type: none"> • 312 Fee-for-Service cases screened for medically complex/fragile determination (average 26 new cases per month) • 117 Comprehensive Health Overviews completed -State Dependency • 9 Comprehensive Health Overviews completed - Tribal Custody • 186 screened and triaged; outreach made for routine care follow up • 47 Expedited referrals completed • 228 Medicaid coverage/benefit questions answered • 26 Denied Medicaid services/benefits worked and overturned • 4 Medically Fragile Group Home Facility/Licensing Division/DCYF consultations • 15 Age 0-5 Psychotropic Medication Review and Coordination 	<ul style="list-style-type: none"> • 69 Adoption At Risk Statements • 84 Chart reviews • 360 child specific consultations • 597 Non-child specific consultations 					



Information Contact
 Chani Hayes, Unit Supervisor, Home and Community Services Division
 (360) 688-6019; chani.hayes@dshs.wa.gov;
www.alsa.dshs.wa.gov
 2024

Fact Sheet

Transforming Lives

	<ul style="list-style-type: none"> Producing Comprehensive Health Overviews that assist case workers in the development of the child’s health and safety case plan. Mailing or faxing Comprehensive Health Overviews to caseworkers (including Tribal), caregivers, primary care physicians, Developmental Disability Administration case managers and Health Home Care Coordinator Organizations to assist in meeting the child/youth’s needs; Resolving prior authorization issues for non/durable medical equipment, dental/orthodontia, pharmacy and health care services; Coordinating with DCYF to assist in transitioning 17 ½ year-old youth, aging out of foster care into adulthood and/or adult services; Consulting with DCYF and Health Care Authority (HCA) contracts staff to resolve case worker and caregiver challenges with state programs, external stakeholders and managed care. <p>Anyone can make a referral including: Case workers, CHET Screeners, Tribal Indian Child Welfare staff, Regional Medical Consultants, caregivers, and medical providers.</p>
Eligibility Requirements	<p>Individuals who are:</p> <ul style="list-style-type: none"> Under age 18; Age 18-21, are enrolled in the Extended Foster Care Program; In DCYF or tribal care and custody (adoptions and guardianships are not eligible); Apple Health fee-for-service (Medicaid) eligible
Authority	<p>Consistent with initiatives to provide access to quality healthcare for Washington’s most vulnerable residents, the Secretary of DSHS realigned the responsibility and authority for coordinating children’s healthcare services. The Aging and Long-Term Support Administration, DCYF and HCA partner in the delivery of health care services for children and youth in out-of-home placement to ensure these children and youth’s medical, dental, mental health and substance abuse disorder needs are identified and met through a person-centered health home model. Unit activities and responsibilities are established in an inter-agency Service Level Agreement.</p>
Rates	N/A
Partners	<p>External:</p> <ul style="list-style-type: none"> Department of Children, Youth and Families Health Care Authority Department of Health Developmental Disability Administration Managed Care Organization



Information Contact

Chani Hayes, Unit Supervisor, Home and Community Services Division
 (360) 688-6019; chani.hayes@dshs.wa.gov;
www.alsa.dshs.wa.gov

Fact Sheet

Transforming
Lives

Oversight	The Department of Children Youth, and Families collaborates with and monitors the services provided by Fostering Well-Being through a Service Level Agreement.
------------------	--

Information Contact

Chani Hayes, Unit Supervisor, Home and Community Services Division
(360) 688-6019; chani.hayes@dshs.wa.gov;
www.alsa.dshs.wa.gov