

REPORT TO THE LEGISLATURE

Forecast Caseload of Supported Employment and Community Inclusion Services

ESSB 5950 Sec. 203 (1)(x)

December 1, 2024

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Summary

The DSHS Developmental Disabilities Administration partnered with the DSHS Management Services to prepare this report and conduct a forecast for supported employment and community inclusion services. We also partnered with county contractors and supported employment and community inclusion service providers to prepare this report.

To provide information that helps write the 2025-2027 biennium budget, this report provides:

- A forecast of the Supported Employment and Community Inclusion Services caseload. We
 include data beginning fiscal year 2018. The data examines the Community Inclusion caseload
 the Supported Employment Services caseload separately. They incorporate real entries and
 exits.
- An analysis of the county supported employment and community inclusion programs in fiscal years 2018 through 2024 that includes:
 - Data by county and fiscal year about the number of clients served and the number of available providers.
 - Which counties don't have enough providers.
 - Barriers that get in the way of service delivery.
 - Recommendations for solving the issues noted in this report.

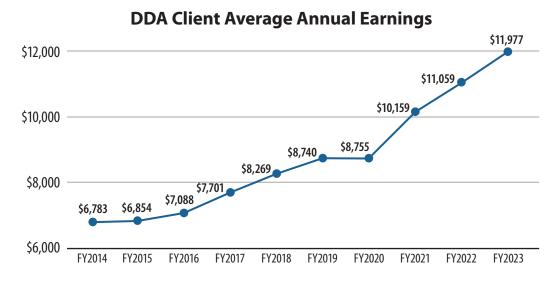
Summary of Recommendations:

We are thankful for the investments the Legislature has made to fund Supported Employment and Community Inclusion services. These investments have been critical to stabilizing the industry. They helped providers keep their doors open and get critical supports to clients. However, the current investment does not align with the 2022 DDA Employment and Day Rate Study recommendations. Providers still struggle to support all clients requesting services. If additional funding is not available, it is imperative to maintain the current allocation to Employment and Day to assure our providers remain stable and can deliver needed services. Any reduction in the current allocation or provider rates will have a lasting negative impact on the availability of these important services. For us to expand services statewide, we need extra funding to help providers hire and keep qualified staff. Counties also struggle to recruit needed providers. Additional funding will:

- Add capacity for Supported Employment and Community Inclusion providers in all Washington counties.
- Meet client needs by helping providers hire and keep qualified staff.
- Allow us to study rates and make adjustments each year to continue supporting clients.
- Increase outcome payments to providers when they achieve desired outcomes.
- Maintain the increased rate lid allowing counties to spend above the current supported employment rate model, a practice that started during the Public Health Emergency.

Background

Washington State has ranked first in the nation for employment outcomes for clients with developmental disabilities for over two decades*. Supported Employment and Community Inclusion providers have shown their commitment to quality services and outcomes. They have implemented and shared best practices across their networks to support employment and inclusion for all. Clients have seen their lives transformed with support from these providers, advocates, the investments in provider development and Washington's strong employment first policy. In 2023, Washingtonians with developmental disabilities earned \$94.2M (DSHS Research Data and Analysis), paid taxes, reduced their reliance on public supports and improved their quality of life and health outcomes. Investments in quality Supported Employment and Community Inclusion services are critical to support Washingtonians with developmental disabilities to live full, meaningful lives in their communities.



To maintain provider capacity during the Public Health Emergency, we allowed counties to pay providers an extra 15 percent for Supported Employment and 20 percent more for Community Inclusion. Counties currently pay up to 20 percent above the current rate.

Comment:

Meet Ricky, a Career and Community Connections program member. We hired Ricky this past summer at Northwest Educational Service District 189 in Marysville. Ricky is a science kit restock clerk in the Science Materials Center. His main duties are to clean and organize science kits that are used throughout schools in the district.

During the Summer, Ricky and his job coach, Ganelle, worked on his resume and interviewing skills. Ricky soon found the job at NWESD and he thought it would the perfect fit for him. Ricky was hired shortly after his interview.

^{*} https://www.statedata.info/statepages/Washington

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"Work has been going great," Ricky remarked. "So far, I love everything about the job."

Ricky goes on to explain that he is a perfectionist and prefers hands-on tasks. That's why he wanted to apply for this job. His manager, Kelly, agrees. She said she could tell at the interview that Ricky would be an essential part of the team.

"There is a place for everybody, and I want all my staff to have roles that fit them," Kelly said. "It's all about

finding that right "fit" for everyone, and I have a lot of opportunities to do that."

Even though Ricky has been working in the Science Materials Center for only a few months, he has made a real impact and Kelly has noticed. She commends Ricky for his work ethic and attention to detail. She explains further that Ricky will take on any task, no matter how challenging.

Kelly has been a great support to Ricky. He said that Kelly is a great boss and willing to help at any time. Ganelle is on-site with Ricky as well and plays a background role. She offers advice when requested.



"This position meets all of Ricky's skills and he has quickly established natural supports," Ganelle said. "Ricky is happy and really enjoys his position and looks forward to each shift."

The employment provider, Sherwood, is glad that another one of our program members have found meaningful employment. Ricky's story is a great example of how finding the right "fit" for someone can change the lives of more than just one person!

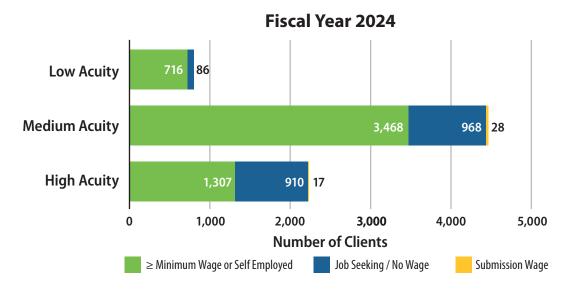
Current System Overview

Supported Employment and Community Inclusion services are Home and Community Based Waiver services authorized by DSHS DDA and administered by the 39 counties. Counties are responsible for qualifying and maintaining providers in their local communities. Counties also monitor providers for contract compliance and quality service provision.

What is Supported Employment?

Supported Employment is a program where a direct support professional assists a person with an intellectual or developmental disability to get and keep a job. Supported Employment services support a person to discover vocational goals, market job skills to local businesses and offer ongoing support once the person is in the job. Services are individualized and offer job coaching and instruction to both the person with a disability and their coworkers. Supported Employment promotes independence and helps people become self-sufficient members of the communities.

In fiscal year 2024, 7,500 individuals used Supported Employment. The chart below shows who is accessing services by acuity (support level) and if they are earning wages or on their pathway to employment. This is an increase in over 100 jobs since fiscal year 2023.



What is Community Inclusion?

Community Inclusion is a service where a direct support professional supports a person with an intellectual or developmental disability to connect to their community. Community Inclusion provides services in integrated, community settings and are based on client interests, skills and preferences. The goal of the service is to support persons to participate, contribute and develop relationships with community members who are not paid staff. Examples of Community Inclusion activities include volunteering or participating in community clubs.

Comment:

Port Angeles man finds passion for photography | king5.com Reporter Leah Pezzetti broadcast the story on August 25. 2024.

In January 2023, a testimonial was submitted to DDA, sharing the positive impact of T-Mobile's free phones for our clients and their lives. John received his iPhone in December 2022. Shortly after, I received a call from his caregiver thanking me for thinking of John. For the first time in over four years, John was answering phone calls and learned to text. John had never had a cellphone and was not interested in having one. When I explained the phone could not only be used for safety but could also be used for taking pictures, he was receptive to the idea. John is an avid photographer, and his goal was to have the photos he takes on the iPhone shown on the local television channel. Not only did John accept the iPhone, but he also wanted to participate in waiver services for the first time. Once he was approved for the Basic Plus waiver, we started Community Inclusion with Concerned Citizens as his provider.

What needs to happen to get people jobs in Supported Employment and connected to their community in Community Inclusion? *

- Providers must be accredited by the Rehabilitation Services Accreditation System or the Association of Community Rehabilitation Educators.
- Staff trainers must be a certified employment support professional from the Employment Support Professional Certification Council or other qualifying criteria.
- Experienced support professionals must have job training to be equipped with the following foundational skills to be effective for clients:
 - Business engagement and sales, negotiation, professional communication to attract an employer to the concept of supported employment.
 - Positive behavior supports, technology for communication, creative accommodation strategies and teaching skills.
 - Highly adaptive written and verbal communication skills for range of audiences such as multicultural families, business leaders, people who don't communicate verbally, partners in DSHS DDA, schools, counties and DSHS Division of Vocational Rehabilitation, and advocacy and systems navigation.
 - Individual and family active participation in supported employment and community inclusion activity search.
 - Access to consistent transportation.

Employment and Community Inclusion Services Transform Lives

Here are some videos that show how services transform lives.

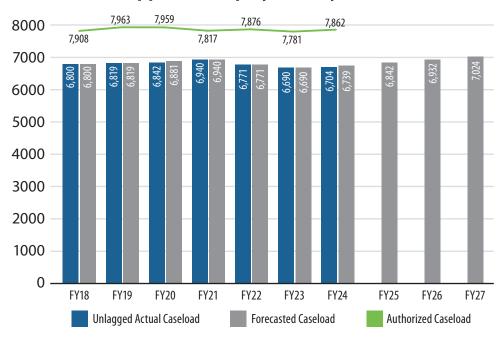
- Meet Sam: https://www.youtube.com/watch?v=W_kUc4XK7TI&t=76s
- Bertha's job: https://www.youtube.com/watch?v=YqfX9y7dJoo
- Jennifer's story: https://www.youtube.com/watch?v=8HB5ncxBWFU

Supported Employment and Community Inclusion Forecast

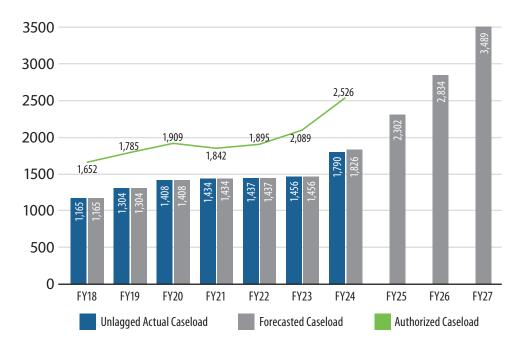
We developed the forecasts for Supported Employment and Community Inclusion with caseloads based on paid claims from the ProviderOne system. The unduplicated caseload data for each area was lagged based on three years of historical trends. Lagging the data applies a mathematical adjustment to account for the delay in the maturation of the data. We made future trends with SAS analytical software.

^{*} A list of full training requirements for Supported Employment and Community Inclusion providers can be found within DDA Policy 6.13, Provider Qualifications for Employment and Day Program Services.

Supported Employment by Fiscal Year



Community Inclusion by Fiscal Year



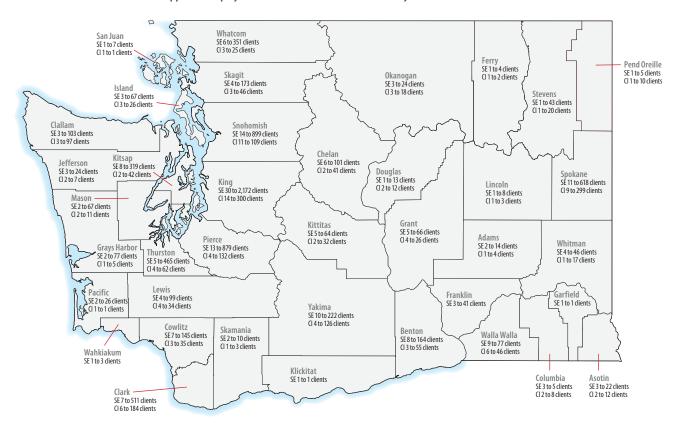
Supported Employment and Community Inclusion Service Overview

The Supported Employment and Community Inclusion service overview provides a statewide picture (maps) with the number of providers by service type and the number of clients they are supporting for fiscal years 2018 and 2024. The details for each year, fiscal years 2018 through 2024, can be found in the exhibits.

Supported Employment and Community Inclusion Providers Supporting Clients by County for Fiscal Year 2018

SE = Supported Employment Providers

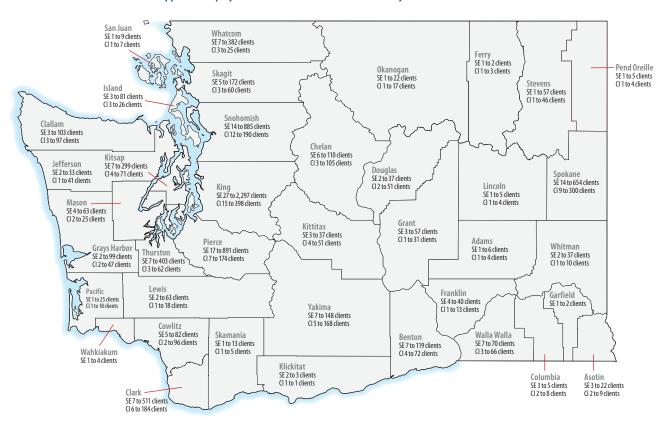
CI = Community Inclusion Providers



Supported Employment and Community Inclusion Providers Supporting Clients by County for Fiscal Year 2024

SE = Supported Employment Providers

CI = Community Inclusion Providers



Comment:

In Pierce County, in June and July 2023, one long-standing employment provider closed, and our largest provider stopped offering Community Inclusion services. Both cited inadequate rate as the reason. These closures impacted approximately 70 clients receiving Individual Employment and Community Inclusion services. Other contracted providers did not have capacity to quickly start services for so many clients. Not all clients were able to connect to a new service provider. Of these clients who are still without services, more than half need high levels of support. Later that year, another of our largest providers also ended CI services because the reimbursement rate did not cover their cost of business.

Comment:

Lewis County currently only has one contracted vendor that provides Supported Employment. In 2020, Lewis County had four contracted vendors that offered both Supported Employment and Community Inclusion services. Many people lost access to desired services. There is now a waitlist for Community Inclusion. Clients who want to receive Supported Employment do not have a choice of providers. We have tried to recruit many services providers and have not been successful since the current rate is not enough for a new provider to expand into our area.

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While our Lewis County clients have access to Community Engagement, respite and specialized recreation programs, these services have not provided enough opportunities to build relationships with the broader community. These services are often provided in groups and are being used to connect people to segregated activities that are already occurring rather than creating additional opportunities for people to be part of the community. For example, using Community Engagement to bring a group of people to

Special Olympics, specialized recreation and bowling that is advertised as being for people with disabilities only. Not having access to Community Inclusion has created a gap in services and has resulted in loss of choice for clients who would like to access a full menu of services to meet their individual needs meaningfully and adequately.



Comment:

King County has been actively working with partners to build capacity for concurrent services since it was passed

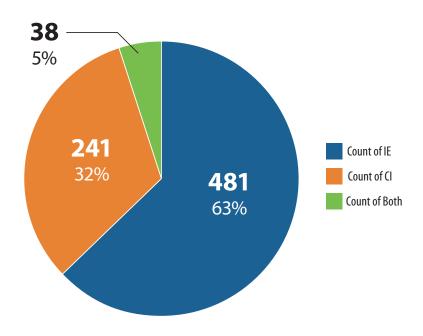
by the Legislature in 2022. The county is hearing from service providers that they are interested in offering both Supported Employment and Community Inclusion services, but the current rate lids are a barrier to offering the competitive wage necessary to recruit and retain staff members. Despite recent capacity building investments, it has been challenging to expand the provider pool to meet the service demand, particularly with Community Inclusion.

Finding Which Counties Need More Providers

Supported Employment and Community Inclusion services are paid for through 1915c Home and Community Based Services waiver programs. The Centers for Medicare and Medicaid Services regulate 1915c waivers. Any service offered in a waiver must be available to every waiver participant who needs the service. Specific information for each service is provided in the 1915c technical guide and Olmstead letter #4. We have an obligation to make sure each waiver client requesting Supported Employment or Community Inclusion has access if they are eligible.

We worked with county contractors and qualified providers to collect data from clients waiting for Supported Employment or Community Inclusion or both services as of May 2024.

DDA Clients Requesting Individual Employment and Community Inclusion Services



| County | Clients requesting Supported Employment Services | Clients requesting Community Inclusion Services | Clients requesting Supported Employment and Community Inclusion services |
|--------------------|--|---|--|
| Clallam | | 6 | 3 |
| Clark | 19 | 44 | |
| Jefferson | | 4 | 5 |
| King | 219 | 67 | 8 |
| Kitsap | 25 | 11 | |
| Lewis | | 11 | |
| Mason | 2 | | |
| Pierce | 79 | 59 | |
| Skagit | | 6 | 22 |
| Snohomish | 52 | 13 | |
| Spokane | 31 | 3 | |
| Thurston | 12 | | |
| Whatcom | 19 | 10 | |
| Whitman | 3 | 7 | |
| Yakima | 20 | | |
| Grand Total | 481 | 241 | 38 |

Barriers

Since the start of the pandemic in FY2020, we have lost 38 Community Inclusion providers and 24 Supported Employment providers. We lost years of investments in training and deep relationship building efforts. These community partnerships were critical to our mission of delivering services to the clients we support. All this loss sets us back years and resources. The number of individuals with high support needs in Supported Employment services has more than doubled in the last decade. We need qualified and experienced staff to support this population to achieve their employment goals.

The Legislature allowed clients to get Supported Employment and Community Inclusion services at the same time by passing House Bill 1980 in 2022. The Legislature also provided funds to build capacity and ensure provider availability. To support this, we used the start-up funding in the following three ways:

1. Start-up funds for new agencies.

Start-up funds support a new provider to offer services. These funds have supported the following agencies:

- Work Opportunities Skagit County
- Vadis Thurston and Mason Counties
- Trillium Yakima County
- Trillium Clark County
- Trillium Kitsap County
- Tierra Village Chelan and Douglas Counties
- Sherwood San Juan County
- Seguoia Therapeutic Recreation Pierce County
- Project id Spokane County
- Easter Seal King County
- Best Buddies King and Pierce Counties
- Asotin County Community Services Garfield County

Many of these agencies are not operating at full capacity because they do not have resources to recruit experienced staff. Providers are unable to count on long-term revenue needed to support clients and maintain a sustainable business.

2. New Community Inclusion client referrals.

We surveyed provider agencies to estimate new Community Inclusion client referrals expected between January 1, 2023 and June 30, 2023. We offered providers incentive payments to take new referrals. There were 1,518 clients expected to be able to start services by June 2023. Only 19.7% of the anticipated number were able to start services. That is fewer than 300 eligible clients. Providers report that this is also due to staffing issues and the inability to count on long-term revenue to support clients and maintain a sustainable business.

3. Onboarding new hires.

We offered incentive payments for providers hiring new staff to support the expansion of Community Inclusion statewide. Providers anticipated onboarding 55 new staff January 1, 2023 through June 2023. Many new staff were hired but the turnover and vacancy rates continued to impact the amount of service hours delivered to clients.

Comment:

Mainstay at Seattle Central College, as an organization that is housed at a college, can NEVER GROW because the payroll increases faster than their income, year after year.

- 3% and 5% raises this 2025 fiscal year for all classified staff.
- The cost of 36% salary going to benefits.
- The payouts of sick and vacation to staff who retire after 30+ years = \$26K itself.

For Supported Employment and Community Inclusion providers, rising business costs, increases in benchmark wages and a current rate that is not in alignment with the recommendations from the 2022 DDA Employment and Day Rate Study, are barriers to maintaining and expanding services. Supported Employment and Community Inclusion providers across Washington state report little to no capacity to provide services to new clients. They struggle to deliver services to their current clients.

In April 2024, the Community Employment Alliance, which represents qualified providers across Washington state, reported challenges members face hiring and keeping staff. This negatively impacted client services. CEA collected data from 31 providers who reported an average of 29% staff turnover rate and as high as 75% for some providers. Providers report the lean number of staff impacts their ability to deliver service hours and grow the number of clients being served. Providers also report reimbursements do not cover the costs of services. This forces them to seek out additional funding through grants or fundraising efforts.

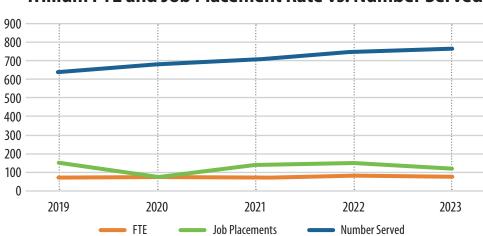
Providers cannot meet the rise in demand for services after the passage of House Bill 1980. The 2022 DDA Employment and Day Rate Study recommended higher rates to make these important services available across the state. The tables below illustrate the increasing gap between allowed monthly support hours and what support hours are actually delivered to the client.

| FY | Service | Average Authorized Hours/Month | Average Hours of Support Received/ Month | Utilization Rate |
|------|----------------------|-----------------------------------|--|---------------------|
| 2018 | Community Inclusion | 16.4 | 12.2 | 74.4% |
| 2018 | Supported Employment | 15 | 10.8 | 72% |

| FY | Service | Average Authorized Hours/Month | Average Hours of Support Received/ Month | Utilization Rate |
|------|----------------------|-----------------------------------|--|---------------------|
| 2024 | Community Inclusion | 15.3 | 9.6 | 62.7% |
| 2024 | Supported Employment | 16.3 | 10.0 | 61.3% |

Comment: The line graph below shows how the provider Trillium is underserving people.

We can serve more people, but our staffing is stagnant (turnover resulting in lower expertise), so our outcomes are dropping, and people are underserved. Often, we need to prioritize clients by who is working, then transition students, clients not working, and then community inclusion. When a client is in crisis, they are risen to the top to receive services.



Trillium FTE and Job Placement Rate vs. Number Served

Recommendations

We are thankful for the Legislature's investments to fund Supported Employment and Community Inclusion services. These investments have been critical to stabilizing the industry. They helped providers keep their doors open to get critical supports to clients. However, the current investment does not align with the 2022 DDA Employment and Day Rate Study recommendations.

Providers still struggle to support all clients requesting services. If additional funding is not available, it is imperative to maintain the current allocation to Employment and Day to assure our providers remain stable and can deliver needed services. Any reduction in the current allocation or provider rates will have a lasting negative impact on the availability of these important services. For us to expand services statewide, we need additional funding to help providers hire and keep qualified staff. Counties also struggle to recruit needed providers. Additional funding will:

- Add capacity for Supported Employment and Community Inclusion providers in all Washington counties.
- Meet client needs by helping providers hire and keep qualified staff.
- Allow us to study rates and make adjustments each year to continue supporting clients.
- Increase outcome payments to providers when they achieve desired outcomes.
- Maintain the increased rate lid allowing counties to spend above the current supported employment rate model, a practice that started during the Public Health Emergency.

Number of clients authorized for Supported Employment services

| County | FY18 | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|--------------|------|------|------|------|------|------|------|
| Adams | 14 | 12 | 7 | 7 | 6 | 5 | 6 |
| Asotin | 33 | 29 | 31 | 28 | 26 | 26 | 22 |
| Benton | 164 | 163 | 148 | 141 | 128 | 130 | 119 |
| Chelan | 101 | 96 | 89 | 80 | 75 | 78 | 110 |
| Clallam | 106 | 113 | 115 | 107 | 110 | 115 | 113 |
| Clark | 465 | 470 | 480 | 467 | 481 | 505 | 511 |
| Columbia | 9 | 6 | 5 | 3 | 4 | 5 | 5 |
| Cowlitz | 145 | 128 | 123 | 112 | 102 | 91 | 82 |
| Douglas | 13 | 16 | 17 | 15 | 23 | 26 | 37 |
| Ferry | 4 | 4 | 4 | 5 | 4 | 3 | 2 |
| Franklin | 41 | 44 | 45 | 49 | 46 | 45 | 40 |
| Garfield | 1 | 1 | 1 | 1 | 4 | 7 | 2 |
| Grant | 66 | 62 | 58 | 59 | 53 | 53 | 57 |
| Grays Harbor | 77 | 86 | 86 | 92 | 100 | 93 | 99 |
| Island | 67 | 72 | 78 | 78 | 83 | 81 | 81 |
| Jefferson | 24 | 29 | 31 | 31 | 33 | 34 | 33 |
| King | 2172 | 2258 | 2287 | 2298 | 2345 | 2295 | 2297 |
| Kitsap | 319 | 313 | 322 | 309 | 318 | 303 | 299 |
| Kittitas | 64 | 59 | 47 | 40 | 38 | 35 | 37 |
| Klickitat | 1 | 1 | 1 | 1 | 2 | 2 | 3 |
| Lewis | 99 | 66 | 65 | 64 | 67 | 71 | 63 |
| Lincoln | 8 | 14 | 8 | 8 | 8 | 5 | 5 |
| Mason | 67 | 64 | 65 | 60 | 64 | 62 | 63 |
| Okanogan | 24 | 21 | 20 | 18 | 19 | 20 | 22 |
| Pacific | 26 | 26 | 29 | 23 | 21 | 24 | 25 |
| Pend Oreille | 5 | 7 | 6 | 7 | 11 | 7 | 5 |
| Pierce | 879 | 849 | 844 | 837 | 838 | 861 | 891 |
| San Juan | 7 | 4 | 5 | 8 | 9 | 9 | 9 |
| Skagit | 173 | 172 | 192 | 185 | 178 | 166 | 172 |
| Skamania | 10 | 11 | 11 | 11 | 12 | 12 | 13 |
| Snohomish | 899 | 893 | 896 | 899 | 890 | 864 | 885 |
| Spokane | 618 | 656 | 649 | 624 | 636 | 656 | 654 |
| Stevens | 43 | 45 | 53 | 55 | 56 | 63 | 57 |
| Thurston | 465 | 466 | 470 | 449 | 444 | 412 | 403 |
| Wahkiakum | 3 | 3 | 3 | 3 | 3 | 3 | 4 |
| Walla Walla | 77 | 70 | 72 | 66 | 65 | 65 | 70 |
| Whatcom | 351 | 354 | 373 | 373 | 380 | 367 | 382 |
| Whitman | 46 | 46 | 45 | 43 | 42 | 37 | 37 |
| Yakima | 222 | 234 | 178 | 161 | 152 | 145 | 148 |
| Totals | 7908 | 7963 | 7959 | 7817 | 7876 | 7781 | 7863 |

Number of clients authorized for Community Inclusion services

| County | FY18 | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|--------------|------|------|------|------|------|------|------|
| Adams | 4 | 5 | 2 | 2 | 2 | 2 | 4 |
| Asotin | 12 | 7 | 8 | 8 | 8 | 8 | 9 |
| Benton | 55 | 61 | 62 | 58 | 49 | 49 | 72 |
| Chelan | 41 | 57 | 56 | 50 | 42 | 59 | 105 |
| Clallam | 30 | 35 | 44 | 48 | 43 | 78 | 97 |
| Clark | 65 | 77 | 96 | 94 | 93 | 117 | 184 |
| Columbia | 3 | 5 | 5 | 5 | 6 | 8 | 8 |
| Cowlitz | 35 | 44 | 59 | 64 | 70 | 87 | 96 |
| Douglas | 12 | 13 | 13 | 13 | 19 | 32 | 51 |
| Ferry | 2 | 2 | 2 | 3 | 3 | 4 | 3 |
| Franklin | 9 | 9 | 8 | 7 | 6 | 6 | 13 |
| Garfield | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grant | 26 | 25 | 30 | 29 | 28 | 28 | 31 |
| Grays Harbor | 5 | 6 | 7 | 10 | 16 | 32 | 47 |
| Island | 9 | 10 | 11 | 11 | 11 | 15 | 26 |
| Jefferson | 7 | 6 | 9 | 11 | 13 | 22 | 41 |
| King | 300 | 329 | 367 | 348 | 368 | 387 | 398 |
| Kitsap | 42 | 42 | 50 | 45 | 44 | 48 | 71 |
| Kittitas | 32 | 33 | 33 | 34 | 37 | 42 | 51 |
| Klickitat | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Lewis | 34 | 47 | 47 | 45 | 42 | 36 | 18 |
| Lincoln | 3 | 6 | 3 | 4 | 4 | 4 | 4 |
| Mason | 11 | 9 | 11 | 10 | 11 | 18 | 25 |
| Okanogan | 18 | 19 | 19 | 13 | 16 | 13 | 17 |
| Pacific | 1 | 1 | 0 | 0 | 0 | 3 | 18 |
| Pend Oreille | 10 | 11 | 1 | 1 | 2 | 3 | 4 |
| Pierce | 132 | 152 | 159 | 155 | 154 | 153 | 174 |
| San Juan | 1 | 0 | 0 | 0 | 0 | 6 | 7 |
| Skagit | 46 | 49 | 52 | 50 | 52 | 68 | 60 |
| Skamania | 3 | 2 | 0 | 0 | 0 | 0 | 5 |
| Snohomish | 109 | 119 | 142 | 144 | 148 | 173 | 190 |
| Spokane | 299 | 292 | 294 | 270 | 280 | 245 | 300 |
| Stevens | 20 | 23 | 24 | 22 | 23 | 37 | 46 |
| Thurston | 62 | 67 | 63 | 58 | 62 | 54 | 62 |
| Wahkiakum | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Walla Walla | 46 | 46 | 51 | 51 | 53 | 54 | 66 |
| Whatcom | 25 | 37 | 39 | 39 | 43 | 40 | 44 |
| Whitman | 17 | 0 | 3 | 2 | 5 | 5 | 10 |
| Yakima | 126 | 139 | 139 | 138 | 142 | 154 | 168 |
| Totals | 1652 | 1785 | 1909 | 1842 | 1895 | 2090 | 2526 |

Number of Supported Employment Providers

| County | FY18 | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|--------------|------|------|------|------|------|------|------|
| Adams | 2 | 3 | 1 | 1 | 1 | 1 | 1 |
| Asotin | 2 | 4 | 4 | 4 | 4 | 4 | 3 |
| Benton | 8 | 9 | 9 | 9 | 8 | 7 | 7 |
| Chelan | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Clallam | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Clark | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Columbia | 4 | 3 | 2 | 2 | 2 | 2 | 3 |
| Cowlitz | 7 | 4 | 4 | 3 | 3 | 4 | 5 |
| Douglas | 1 | 1 | 1 | 1 | 2 | 2 | 2 |
| Ferry | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Franklin | 3 | 4 | 4 | 4 | 4 | 4 | 4 |
| Garfield | 1 | 1 | 1 | 1 | 1 | 2 | 1 |
| Grant | 5 | 4 | 5 | 4 | 4 | 4 | 3 |
| Grays Harbor | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Island | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Jefferson | 3 | 4 | 4 | 4 | 5 | 2 | 2 |
| King | 30 | 32 | 32 | 27 | 28 | 26 | 27 |
| Kitsap | 8 | 8 | 7 | 7 | 7 | 6 | 7 |
| Kittitas | 5 | 4 | 4 | 3 | 2 | 2 | 3 |
| Klickitat | 1 | 1 | 1 | 1 | 1 | 1 | 2 |
| Lewis | 4 | 4 | 4 | 4 | 4 | 3 | 2 |
| Lincoln | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Mason | 2 | 2 | 3 | 3 | 3 | 4 | 4 |
| Okanogan | 3 | 3 | 2 | 2 | 1 | 1 | 1 |
| Pacific | 2 | 2 | 2 | 1 | 1 | 1 | 1 |
| Pend Oreille | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Pierce | 13 | 14 | 15 | 15 | 15 | 15 | 17 |
| San Juan | 1 | 1 | 1 | 1 | 2 | 1 | 1 |
| Skagit | 4 | 4 | 5 | 4 | 4 | 5 | 5 |
| Skamania | 2 | 2 | 1 | 1 | 1 | 1 | 1 |
| Snohomish | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| Spokane | 11 | 15 | 14 | 15 | 15 | 14 | 14 |
| Stevens | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Thurston | 5 | 5 | 6 | 5 | 5 | 5 | 7 |
| Wahkiakum | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Walla Walla | 9 | 8 | 7 | 5 | 5 | 6 | 7 |
| Whatcom | 6 | 8 | 8 | 7 | 6 | 6 | 7 |
| Whitman | 4 | 3 | 4 | 2 | 2 | 2 | 2 |
| Yakima | 10 | 9 | 8 | 8 | 8 | 7 | 7 |
| Totals | 196 | 202 | 199 | 184 | 184 | 178 | 186 |

Number of Community Inclusion Providers Available

| County | FY18 | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|--------------|------|------|------|------|------|------|------|
| Adams | 1 | 2 | 1 | 1 | 1 | 1 | 1 |
| Asotin | 2 | 2 | 1 | 1 | 1 | 2 | 2 |
| Benton | 3 | 5 | 6 | 5 | 5 | 5 | 4 |
| Chelan | 2 | 3 | 2 | 1 | 3 | 2 | 3 |
| Clallam | 1 | 1 | 1 | 1 | 1 | 3 | 3 |
| Clark | 6 | 7 | 8 | 7 | 7 | 6 | 6 |
| Columbia | 3 | 2 | 2 | 2 | 2 | 2 | 2 |
| Cowlitz | 3 | 3 | 3 | 2 | 2 | 2 | 2 |
| Douglas | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Ferry | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Franklin | | 1 | 1 | | | | 1 |
| Garfield | | | | | | | |
| Grant | 4 | 3 | 3 | 2 | 2 | 2 | 1 |
| Grays Harbor | 1 | 2 | 2 | 2 | 2 | 2 | 2 |
| Island | 2 | 2 | 2 | 2 | 3 | 3 | 3 |
| Jefferson | 2 | 2 | 3 | 3 | 2 | 1 | 1 |
| King | 14 | 14 | 14 | 15 | 16 | 17 | 15 |
| Kitsap | 2 | 2 | 3 | 3 | 3 | 2 | 4 |
| Kittitas | 2 | 3 | 2 | 2 | 2 | 2 | 4 |
| Klickitat | | | | | | | 1 |
| Lewis | 4 | 4 | 4 | 4 | 3 | 2 | 1 |
| Lincoln | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Mason | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Okanogan | 3 | 2 | 2 | 2 | 2 | 1 | |
| Pacific | 1 | 1 | | | | | 1 |
| Pend Oreille | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Pierce | 4 | 4 | 5 | 4 | 5 | 7 | 7 |
| San Juan | | | | | | 1 | 1 |
| Skagit | 3 | 3 | 4 | 3 | 3 | 3 | 3 |
| Skamania | 1 | 1 | | | | | 1 |
| Snohomish | 11 | 10 | 12 | 13 | 13 | 12 | 12 |
| Spokane | 9 | 7 | 8 | 7 | 6 | 6 | 9 |
| Stevens | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Thurston | 4 | 5 | 4 | 4 | 4 | 4 | 3 |
| Wahkiakum | | | | | | | |
| Walla Walla | 6 | 4 | 5 | 4 | 4 | 4 | 3 |
| Whatcom | 3 | 3 | 4 | 3 | 3 | 3 | 3 |
| Whitman | 1 | | 1 | 1 | 1 | 1 | 1 |
| Yakima | 4 | 5 | 5 | 5 | 5 | 5 | 5 |
| Totals | 110 | 111 | 116 | 107 | 109 | 104 | 113 |