

DEVELOPMENTAL DISABILITIES ADMINISTRATION
Olympia, Washington

TITLE:	CLIENT RIGHTS	5.06
Authority:	42 C.F.R. 483.420 RCW 11.130.655 RCW 71.05.217 RCW 71A.26.030 Chapter 70.122 RCW WAC 388-823-1095 Civil Rights Act of 1964 Americans with Disabilities Act	Condition of participation: client protections Notification of rights for adult subject to guardianship or conservatorship. Rights—Posting of list. Client rights—Notification. Natural Death Act What are my rights as a DDA client?
Reference:	DSHS Administrative Policy 5.03 DSHS Administrative Policy 7.02 WAC 388-76-10515 WAC 388-78A-2660 WAC 388-97-0180 WAC 388-107-0190 UN Convention on the rights of Persons with Disabilities	Client Right Relating to Protected Health Information Equal Access to Services for Individuals with Disabilities Resident rights—Exercise of rights. Resident rights. Resident rights. Rights of residents.

BACKGROUND

Federal and state laws assure that the civil rights of all people are recognized and protected. [The Civil Rights Act of 1964](#) mandates protection of the civil rights of people who have a developmental disability. In its 2008 Convention on the Rights of Persons with Disabilities, the United Nations recognized the inherent dignity and worth and the equal and inalienable rights of all people as the foundation of freedom, justice, and peace in the world. These rights have further been codified in the Code of Federal Regulations establishing the recognition and respect of basic human rights and dignity as the permanent rules for service provision.

PURPOSE

This policy references the basic summary of the human and civil rights of clients of the

Developmental Disabilities Administration (DDA) of the Department of Social and Health Services (DSHS) as outlined in RCW 71A.26.030 and other applicable state and federal laws and regulations.

SCOPE

This policy applies to all DDA-funded supports or services and DDA staff.

DEFINITIONS

Client means a person who has a developmental disability as defined in RCW 71A.10.020 and has been determined DDA-eligible under Chapter 388-823 WAC.

DDA means the Developmental Disabilities Administration within the Department of Social and Health Services (DSHS).

POLICY

- A. Clients have the same legal rights guaranteed to all other individuals by the U.S. Constitution, and federal and state law. All clients must be informed of their civil and basic human rights.
- B. When offering services to a client, DDA must:
 - 1. Send the client a copy of [DSHS 16- 172, Rights and Responsibilities When You Receive Services Offered by Aging and Long-Term Support Administration and Developmental Disabilities Administration](#); and
 - 2. Upon request, provide support to a client to view the [DDA Client Rights Videos](#).
- C. Client rights shall be posted.
- D. All facilities, programs, contractors, and service providers receiving funding from DDA must ensure staff do not infringe upon a client's rights and that staff support clients to exert their rights.
- E. Violation of a client's civil, constitutional, and other rights is prohibited.
- F. If a DDA employee is concerned that a client's rights are being violated, the employee may provide that client and their legal representative or advocate:
 - 1. Information on the DDA grievance policy; and

2. Contact information for the relevant Ombuds office. This does not preclude a DDA employee's role as mandated reporter.

EXCEPTIONS

None.

SUPERSESSION

DDA Policy 5.06, *Client Rights*
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Approved: 

Deputy Assistant Secretary
Developmental Disabilities Administration

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