

Annual Unduplicated Clients

SFY

2022

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2022.

ESA Briefing
Book

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Overview

In other sections of the ESA Briefing Book, data is presented on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the SFY. For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA in SFY 2022 compared to SFY 2021, both overall (for all programs) and by each program. In addition, annual unduplicated clients by state legislative district for selected programs are reported in this section. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2022, ESA served over 1.7 million individuals, or more than one out of every five Washington state residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (AL TSA), this number comes to nearly 1.8 million individuals. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2022.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of November 2022.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of November 2022.

Annual Unduplicated Clients Served, SFY 2021 and SFY 2022

	SFY 2021		SFY 2022	
	ESA Only ¹	DSHS Offices (ESA & HCS) ²	ESA Only ¹	DSHS Offices (ESA & HCS) ²
All Programs³	1,744,670	1,820,065	1,703,651	1,780,943
Aged, Blind or Disabled (ABD)	30,342	31,363	32,107	33,341
Additional Requirements-Emergent Needs (AREN)	1,058	1,058	1,157	1,157
Basic Food Employment and Training (BFET)	10,209	10,284	10,110	10,199
Basic Food (SNAP/FAP)	1,147,191	1,188,359	1,114,332	1,157,347
Consolidated Emergency Assistance (CEAP)	1,979	1,979	600	600
Diversion Cash Assistance (DCA)	1,003	1,003	1,364	1,365
Housing and Essential Needs (HEN) Referral	6,129	6,132	4,956	4,959
Medical Assistance (Non-Cash Related)⁴	231,040	309,100	239,426	319,221
Ongoing Additional Requirements (OAR)	354	359	456	460
Pregnant Women Assistance (PWA)	15	15	-	-

¹ ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ).

² DSHS Offices include all ESA-CSD offices plus AL TSA's Home and Community Services (HCS) offices.

³ Pandemic-EBT is not included in the 'All Programs' counts due to a system change in how the data is collected.

⁴ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2020 and SFY 2021 totals.

Annual Unduplicated Clients Served, SFY 2021 and SFY 2022 (continued)

	SFY 2021		SFY 2022	
	ESA Only ⁵	DSHS Offices (ESA & HCS) ⁶	ESA Only ⁵	DSHS Offices (ESA & HCS) ⁶
Refugee Cash Assistance (RCA)	478	478	1,967	1,967
Refugee and Immigrant Assistance (RIA)⁷	8,616	8,616	9,363	9,363
State Supplemental Payment (SSP)	27,492	44,411	27,753	45,322
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	118,653	118,661	122,824	122,824
Washington State Combined Application Project (WASHCAP)	66,095	84,033	63,692	82,010
Transitional Food Assistance (TFA)	89,550	89,698	78,455	78,604
Working Family Support (WFS)	49,913	49,935	46,797	46,808
Child Support	864,665	864,665	823,377	823,377
Disaster Cash Assistance Program (DCAP)⁸	60,359	60,367	5,859	5,859

⁵ ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ)

⁶ DSHS Offices include all ESA-CSD offices plus Aging and Long-Term Support Administration (AL TSA)-Home and Community Services (HCS) offices.

⁷ This number includes clients served by these ORIA programs: Mobility and Empowerment (PRIME), LEP Pathway, and Naturalization Services.

⁸ DCAP was activated on April 17, 2020 for SFY 2020 and on April 19, 2021 for SFY 2021, expanding the CEAP program to serve individuals and families eligible for DCAP under WAC 388-436-0055.

Annual Unduplicated Clients⁹ Served, Adults and Children, by ESA Division¹⁰, SFY 2022

SFY 2022					
	DSHS Offices (All ESA & HCS) ¹¹	ESA Only ¹²	CSD & HCS	CSD Only	DCS Only
Total	1,780,943	1,703,651	1,257,991	1,178,346	823,377
Adults	1,242,570	1,165,825	850,836	771,997	565,591
Children	534,309	533,762	407,102	406,296	253,775
Age Unknown ¹³	4,064	4,064	53	53	4,011

⁹ Age of client is based on age as of July 1, 2022.

¹⁰ Community Services Division (CSD) and the Division of Child Support (DCS).

¹¹ DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

¹² ESA Offices Only is based on CSO of issuance and includes all ESA offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ).

¹³ These are DCS clients whose birth date information is not available.

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District¹⁴, SFY 2022

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
Statewide Total	122,824	1,157,347	33,341	4,959
State Legislative District 1	1,260	12,079	581	29
State Legislative District 2	3,118	30,869	596	113
State Legislative District 3	4,714	42,936	1,754	382
State Legislative District 4	2,962	28,567	787	130
State Legislative District 5	1,000	7,290	335	22
State Legislative District 6	2,782	24,023	502	94
State Legislative District 7	2,988	32,332	639	123
State Legislative District 8	3,639	32,976	447	76
State Legislative District 9	2,332	22,818	409	45
State Legislative District 10	1,378	15,368	385	52
State Legislative District 11	2,851	27,583	997	104
State Legislative District 12	1,861	22,460	393	96
State Legislative District 13	2,994	31,361	725	78
State Legislative District 14	4,142	38,793	676	159
State Legislative District 15	3,998	37,974	463	71
State Legislative District 16	3,443	35,579	625	95
State Legislative District 17	3,068	26,272	482	63
State Legislative District 18	1,950	17,977	333	59
State Legislative District 19	4,043	36,043	1,085	261
State Legislative District 20	2,903	27,342	615	152
State Legislative District 21	2,150	18,744	690	50
State Legislative District 22	3,235	27,317	774	202
State Legislative District 23	1,141	12,249	327	40
State Legislative District 24	2,016	24,552	620	153
State Legislative District 25	2,709	24,852	591	102
State Legislative District 26	1,512	16,002	469	81
State Legislative District 27	3,348	28,674	929	202
State Legislative District 28	1,776	15,620	365	70
State Legislative District 29	5,240	40,515	985	181
State Legislative District 30	3,752	29,410	777	72
State Legislative District 31	2,300	19,687	520	78
State Legislative District 32	768	8,688	483	30
State Legislative District 33	3,957	32,159	965	108
State Legislative District 34	1,504	15,941	559	56

¹⁴ Data is based on clients served by both ESA-CSD offices and AL TSA-HCS offices.

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District, SFY 2022 (continued)

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
State Legislative District 35	2,485	24,821	657	137
State Legislative District 36	602	8,544	646	62
State Legislative District 37	2,599	29,367	1,863	158
State Legislative District 38	3,235	29,708	1,448	184
State Legislative District 39	1,707	20,343	610	50
State Legislative District 40	1,569	18,037	562	76
State Legislative District 41	889	7,297	325	18
State Legislative District 42	2,521	27,041	625	142
State Legislative District 43	664	12,446	1,012	98
State Legislative District 44	1,601	14,373	446	19
State Legislative District 45	677	6,059	242	20
State Legislative District 46	1,148	11,344	542	41
State Legislative District 47	3,937	27,833	922	109
State Legislative District 48	1,033	7,463	399	24
State Legislative District 49	4,024	34,518	961	152
Not Reported/Unidentifiable	1,299	13,101	198	40