

Office of
Refugee and
Immigrant
Assistance
(ORIA)

SFY

2024

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations, and other service provider agencies to help people from refugee and immigrant backgrounds achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 21 different programs across the state that help people who are eligible for federal refugee resettlement services or who are receiving cash or food assistance and are limited English proficient to achieve economic stability and integrate into life in the United States. Data provided in this section highlights four prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – as part of the Washington WorkFirst program, ORIA partners with 22 different organizations to provide employment services and 21 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student’s skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway program may be recipients of ESA’s cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA), or Refugee Cash Assistance (RCA), or have a refugee or humanitarian immigrant status and have been in the country less than five years.
- **The Naturalization Services (NS) Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle’s New Americans Program and 15 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics, as well as English language training needed for the citizenship test.
- **Promoting Refugee Integration, Mobility and Empowerment (PRIME) Program** – provides people who are eligible for federal refugee resettlement assistance a continuum of integration services that are community-based, comprehensive, and client-centered. The services promote their integration into new communities, and increase their mobility through coaching on how to independently navigate community systems and resources. Participants use the knowledge gained to empower themselves and rebuild their lives as they fulfill their dreams or goals.
- **ORIA Basic Food Employment and Training (BFET) Program** – provides employment services to refugees and immigrants who are not receiving federal cash assistance, such as TANF or Refugee Cash Assistance (RCA), but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington’s Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services, and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

In SFY 2024, the LEP Pathway Program served a total of 12,369 unduplicated clients. Out of those served, 7,851 clients (63.5%) participated in Employment Services, of which 2,877 (36.6%) successfully entered employment, and 6,940 (56.1%) clients received English as a Second Language (ESL) services.

In SFY 2024, the Naturalization Service Program served a total of 4,308 clients and helped 1,871 people become U.S. citizens.

In SFY 2024, the PRIME Program served a total of 4,181 clients.

In SFY 2024, ESA’s Basic Food Employment and Training Program (BFET) served a total of 520 clients through ORIA.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2024.

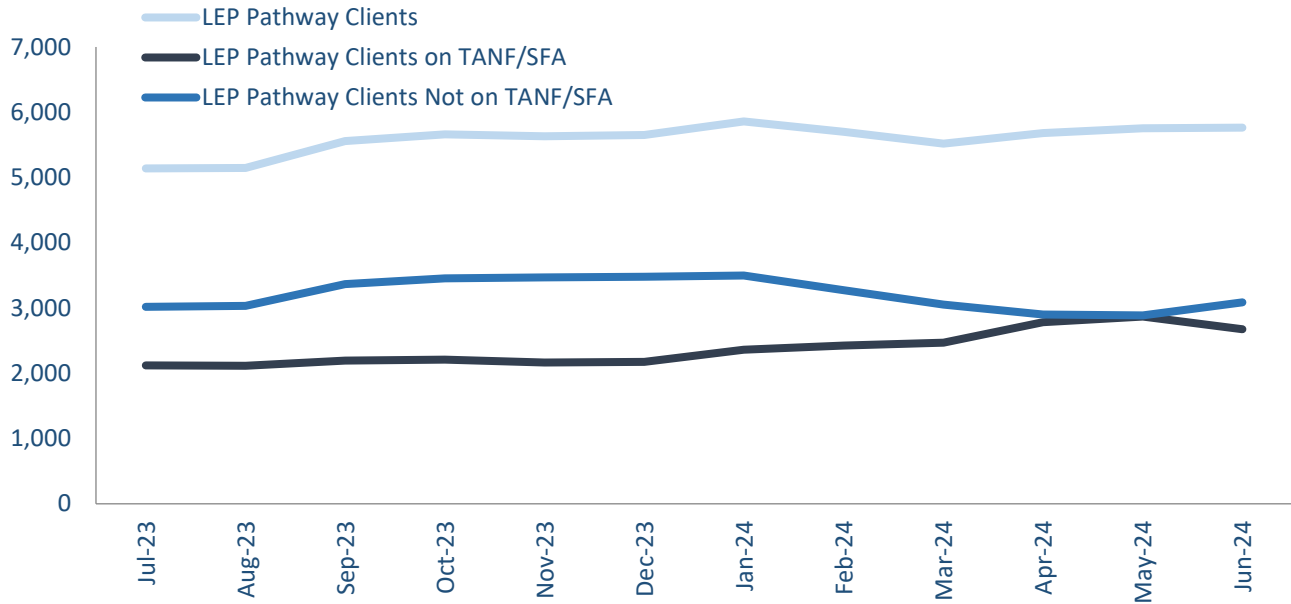
DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client’s residence and service provider are usually in the same region.
- Primary language results are based on the client’s self-reported data in ESA’s ACES database.
- Primary language is the language in which the client wishes to communicate with DSHS, as indicated on the client’s application or eligibility review.

Selected ORIA Program Overview, SFY 2023 and SFY 2024

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Change	
Average Number of LEP Pathway Clients Per Month & Range	4,820 (2,966 - 5,933)	5,590 (5,139 - 5,859)	16.0% (Increase)	↑
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	1,938 (1,342 - 2,320)	2,380 (2,115 - 2,869)	22.8% (Increase)	↑
Average Number of LEP Pathway ESL Clients Per Month & Range	2,415 (1,482 - 3,173)	3,340 (2,836 - 3,629)	38.3% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	2,918 (1,831 - 3,679)	2,928 (2,787 - 3,122)	0.3% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	199 (98 - 370)	254 (200 - 370)	27.5% (Increase)	↑
Average Number of Clients Receiving Naturalization Services Per Month & Range	602 (457 - 848)	652 (565 - 749)	8.3% (Increase)	↑
Average Number of PRIME Clients Per Month & Range	707 (589 - 796)	752 (550 - 925)	6.3% (Increase)	↑

LEP Pathway Clients, SFY 2024



SFY 2024	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	5,139	2,122	41.3%	3,017	58.7%
August	5,148	2,115	41.1%	3,033	58.9%
September	5,559	2,192	39.4%	3,367	60.6%
October	5,662	2,208	39.0%	3,454	61.0%
November	5,634	2,165	38.4%	3,469	61.6%
December	5,651	2,174	38.5%	3,477	61.5%
January	5,859	2,361	40.3%	3,498	59.7%
February	5,699	2,425	42.6%	3,274	57.4%
March	5,521	2,468	44.7%	3,053	55.3%
April	5,683	2,783	49.0%	2,900	51.0%
May	5,756	2,869	49.8%	2,887	50.2%
June	5,765	2,677	46.4%	3,088	53.6%
Mo. Avg.	5,590	2,380	42.6%	3,210	57.4%
Annual Unduplicated	12,369	6,316	51.1%	6,053	48.9%

LEP Pathway Clients by Primary Language, June 2024 Snapshot

ESA’s Community Services Division (CSD) collects information about a client’s primary language during the initial application interview for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the primary language for a client, such as preference for documents to be written in English. LEP Pathway providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	5,765	100.0%
Ukrainian	1,171	20.3%
Russian	1,062	18.4%
Dari	912	15.8%
Spanish	874	15.2%
English	596	10.3%
Arabic	190	3.3%
Pashto	175	3.0%
Portuguese	163	2.8%
Haitian Creole	90	1.6%
French	88	1.5%
Farsi	73	1.3%
Tigrigna	59	1.0%
Somali	50	0.9%
Swahili	43	0.7%
Romanian	28	0.5%
Amharic	18	0.3%
French Creole	16	0.3%
Oromo	14	0.2%
Trukese	13	0.2%
Burmese	12	0.2%
Turkish	11	0.2%
Vietnamese	10	0.2%
Other Languages¹/ Languages with Fewer than 10 Clients	97	1.7%

¹ Any languages not on the ACES language list.

LEP Pathway Clients by DSHS Region, June 2024 Snapshot

ESA’s ORIA partners with 22 different employment providers and 21 different ESL providers to offer services in each of DSHS’s three regions. Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region. ORIA’s services concentrate in areas with the highest numbers of recent refugees arrivals, such as King County in Region 2.

Region ²	# of Clients	% of Total
Region 1	1,098	19.0%
Region 2	3,678	63.8%
Region 3	989	17.2%
Total	5,765	100.0%

² Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients by Country of Origin, SFY 2024

Country	# of Clients	Percent
Total	12,369	100.0%
Ukraine	5,255	42.5%
Afghanistan	2,493	20.2%
Russia	749	6.1%
Venezuela	442	3.6%
Colombia	280	2.3%
Angola	246	2.0%
Congo, Democratic Republic of	241	1.9%
Cuba	238	1.9%
Haiti	226	1.8%
Mexico	193	1.6%
Syria	187	1.5%
Eritrea	120	1.0%
Somalia	117	0.9%
Ethiopia	113	0.9%
Moldova	108	0.9%
Iran	101	0.8%
Iraq	94	0.8%
Honduras	90	0.7%
Guatemala	84	0.7%
Peru	76	0.6%
Nicaragua	73	0.6%
Myanmar (Burma)	68	0.5%
Sudan	67	0.5%
Belarus (Belorussia)	61	0.5%
Marshall Islands	45	0.4%
Micronesia	44	0.4%
Romania	39	0.3%
Kazakhstan	37	0.3%
Ecuador	30	0.2%
El Salvador	30	0.2%
Kyrgyzstan	30	0.2%
Turkey	27	0.2%
Vietnam	27	0.2%
Kenya	18	0.1%
Pakistan	18	0.1%
Uzbekistan	16	0.1%
Egypt	15	0.1%

LEP Pathway Clients by Country of Origin, SFY 2024 (continued)

Country	# of Clients	Percent
Guinea	14	0.1%
Senegal	14	0.1%
Georgia	12	0.1%
Armenia	11	0.1%
China	10	0.1%
Uganda	10	0.1%
Other ³ /Countries with Fewer than 10 Clients	200	1.6%

³ Other countries not on the ACES country of origin list.

Demographics of LEP Pathway Clients, June 2024 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	5,765	100.0%

Gender	All Clients	
Female	3,230	56.0%
Male	2,535	44.0%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	4,689	81.3%
2 – 5 Years	900	15.6%
6 – 10 Years	81	1.4%
> 10 Years	69	1.2%
Not Reported/Unidentifiable	26	0.5%

Immigrant Status	All Clients	
Refugee⁴	3,293	57.1%
Temporary Resident⁵	984	17.1%
Special Immigrant	778	13.5%
Parolee Paroled One Year Or More	262	4.5%
Asylee⁶	142	2.5%
Lawful Permanent Resident Noncitizen	97	1.7%
Cuban/Haitian Entrants	89	1.5%
Citizen Of Marshall Islands/Micronesia	37	0.6%
Temporary Protected Status Individuals	30	0.5%
Immigration Status Categories with Fewer than 10 Clients	19	0.3%
Other/Not Reported	34	0.6%

⁴ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

⁵ Includes amnesty beneficiaries and individuals eligible for state funded benefits that do not have a separate code; e.g. those paroled for less than one year and asylum applicants.

⁶ Includes people who have applied for and were granted asylum from the U.S. government.

Demographics of LEP Pathway Clients, June 2024 Snapshot (continued)

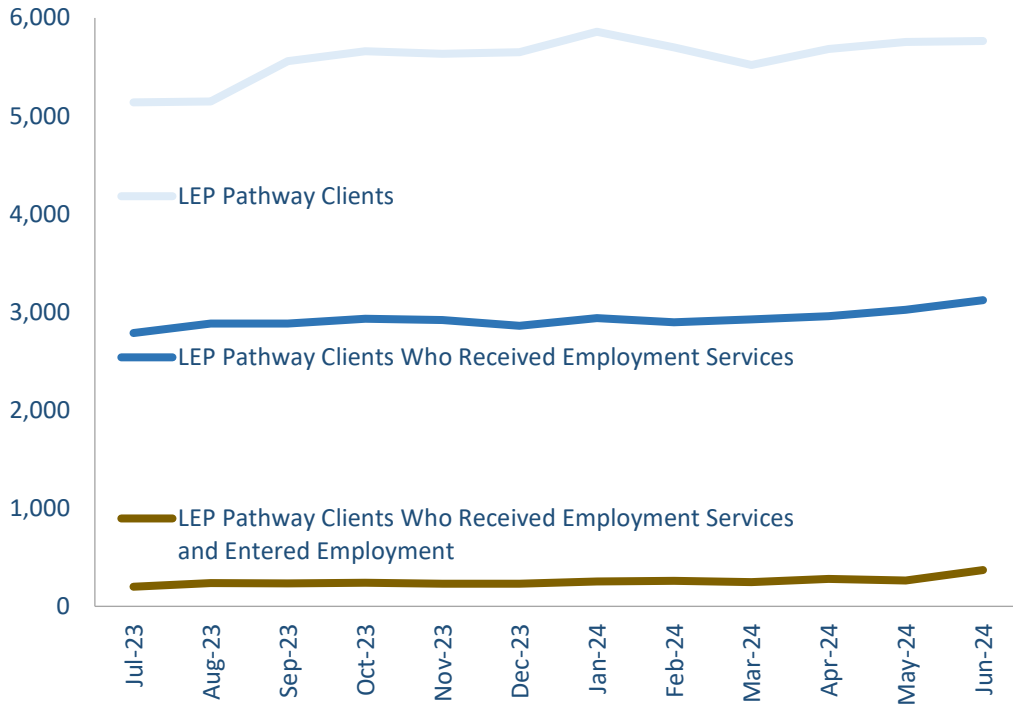
ESL Level ⁷	All Clients	
	# of Clients	% of Total Clients
Level 1	1,405	24.4%
Level 2	737	12.8%
Level 3	579	10.0%
Level 4	376	6.5%
Level 5	208	3.6%
Level 6	112	1.9%
Other ⁸	2,348	40.7%

Age	All Clients	
16 – 24 Years Old	725	12.6%
25 – 34 Years Old	2,046	35.5%
35 – 44 Years Old	1,871	32.5%
45 – 54 Years Old	836	14.5%
55 – 64 Years Old	236	4.1%
65 and Older	51	0.9%
Avg. Age of Clients	36.0 Years Old	

⁷ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

⁸ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received Employment Services, SFY 2024



SFY 2024	# of LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment ⁹	
		# of Clients	Percent	# of Clients	Percent ¹⁰
July	5,139	2,787	54.2%	200	7.2%
August	5,148	2,883	56.0%	236	8.2%
September	5,559	2,883	51.9%	235	8.2%
October	5,662	2,931	51.8%	240	8.2%
November	5,634	2,919	51.8%	231	7.9%
December	5,651	2,861	50.6%	230	8.0%
January	5,859	2,938	50.1%	253	8.6%
February	5,699	2,897	50.8%	259	8.9%
March	5,521	2,927	53.0%	248	8.5%
April	5,683	2,958	52.0%	280	9.5%
May	5,756	3,024	52.5%	265	8.8%
June	5,765	3,122	54.2%	370	11.9%
Mo. Avg.	5,590	2,928	52.4%	254	8.7%
Annual Unduplicated	12,369	7,851	63.5%	2,877	36.6%

⁹ Entry to employment for LEP Pathway clients is based on the ORIA eJAS database.

¹⁰ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2024 Snapshot

Language ¹¹	# of Clients	% of Total
Total	3,122	100.0%
Ukrainian	596	19.1%
Spanish	527	16.9%
Russian	503	16.1%
Dari	463	14.8%
English	307	9.8%
Portuguese	114	3.7%
Arabic	109	3.5%
Pashto	76	2.4%
Haitian Creole	69	2.2%
French	54	1.7%
Farsi	43	1.4%
Somali	40	1.3%
Tigrigna	40	1.3%
Swahili	26	0.8%
Amharic	14	0.4%
Romanian	14	0.4%
French Creole	11	0.4%
Trukese	11	0.4%
Turkish	10	0.3%
Oromo	10	0.3%
Other Languages¹²/Languages with Fewer than 10 Clients	85	2.7%

¹¹ Client self-reported data from ACES.

¹² Any languages not on the ACES language list.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2024 Snapshot

Region ¹³	# of Clients	% of Total
Region 1	394	12.6%
Region 2	2,060	66.0%
Region 3	668	21.4%
Total	3,122	100.0%

¹³ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2024

Country	# of Clients	Percent
Total	7,851	100.0%
Ukraine	3,268	41.6%
Afghanistan	1,514	19.3%
Russia	460	5.9%
Venezuela	270	3.4%
Angola	192	2.4%
Cuba	190	2.4%
Haiti	175	2.2%
Colombia	131	1.7%
Syria	123	1.6%
Congo, Democratic Republic of	114	1.5%
Mexico	112	1.4%
Somalia	105	1.3%
Eritrea	93	1.2%
Ethiopia	77	1.0%
Iran	71	0.9%
Moldova	70	0.9%
Honduras	65	0.8%
Guatemala	63	0.8%
Iraq	62	0.8%
Myanmar (Burma)	48	0.6%
Peru	47	0.6%
Nicaragua	45	0.6%
Congo	41	0.5%
Sudan	40	0.5%
Micronesia	33	0.4%
Romania	33	0.4%
Marshall Islands	29	0.4%
Belarus (Belorussia)	28	0.4%
Kazakhstan	21	0.3%
Turkey	21	0.3%
El Salvador	20	0.3%
Vietnam	19	0.2%
Ecuador	17	0.2%
Kyrgyzstan	15	0.2%

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2024 (continued)

Country	# of Clients	Percent
Kenya	14	0.2%
Georgia	11	0.1%
Uzbekistan	11	0.1%
Egypt	10	0.1%
Guinea	10	0.1%
Other ¹⁴ /Countries with Fewer than 10 Clients	183	2.3%

¹⁴ Other countries not on the ACES country of origin list.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2024 Snapshot

<u>All Clients</u>		
Characteristic	# of Clients	% of Total Clients
Total Clients	3,122	100.0%

<u>All Clients</u>		
Gender	# of Clients	% of Total Clients
Female	1,397	44.7%
Male	1,725	55.3%
Unknown	0	0.0%

<u>All Clients</u>		
Time in the U.S.	# of Clients	% of Total Clients
Less Than 2 Years	2,632	84.3%
2 – 5 Years	355	11.4%
6 – 10 Years	57	1.8%
> 10 Years	54	1.7%
Not Reported/Unidentifiable	24	0.8%

<u>All Clients</u>		
Immigrant Status	# of Clients	% of Total Clients
Refugee¹⁵	1,730	55.4%
Temporary Resident¹⁶	601	19.3%
Special Immigrant	341	10.9%
Parolee Paroled One Year Or More	135	4.3%
Asylee¹⁷	105	3.4%
Cuban/Haitian Entrants	63	2.0%
Lawful Permanent Resident Noncitizen	62	2.0%
Citizen Of Marshall Islands/Micronesia	28	0.9%
Temporary Protected Status Individuals	22	0.7%
Immigration Status Categories with Fewer than 10 Clients	8	0.3%
Other/Not Reported	27	0.9%

¹⁵ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

¹⁶ Includes amnesty beneficiaries and individuals eligible for state funded benefits that do not have a separate code; e.g. those paroled for less than one year and asylum applicants.

¹⁷ Includes people who have applied for and were granted asylum from the U.S. government.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2024 Snapshot (continued)

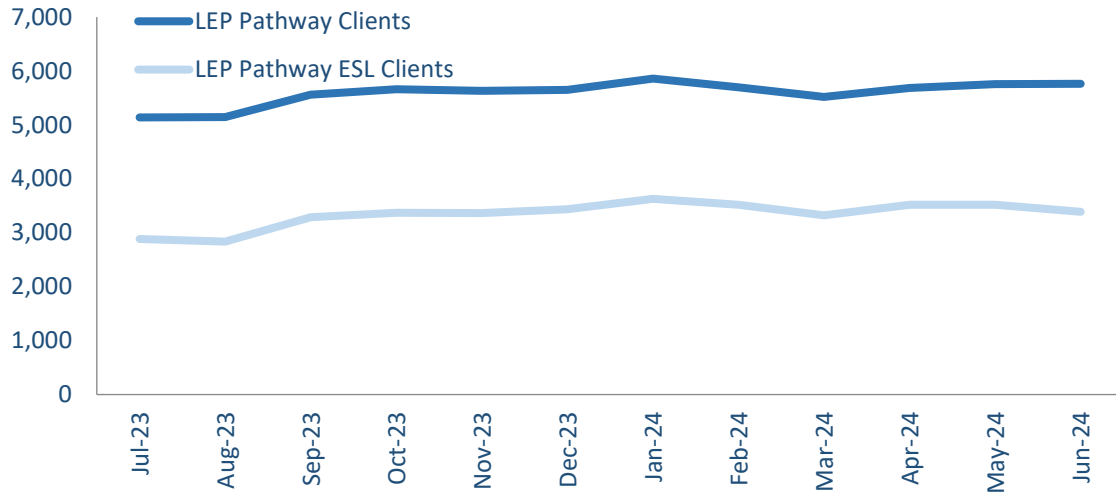
ESL Level ¹⁸	All Clients	
	# of Clients	% of Total Clients
Level 1	508	16.3%
Level 2	186	6.0%
Level 3	133	4.3%
Level 4	90	2.9%
Level 5	43	1.4%
Level 6	29	0.9%
Other ¹⁹	2,133	68.3%

Age	All Clients	
16 – 24 Years Old	404	12.9%
25 – 34 Years Old	1,074	34.4%
35 – 44 Years Old	1,035	33.2%
45 – 54 Years Old	484	15.5%
55 – 64 Years Old	118	3.8%
65 and Older	7	0.2%
Avg. Age of Clients	35.9 Years Old	

¹⁸ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹⁹ Includes LEP Pathway clients who received Employment Services, but did not receive ESL services.

LEP Pathway Clients Who Received ESL Services, SFY 2024



SFY 2024	LEP Pathway Clients	LEP Pathway ESL Clients	
		# of Clients	Percent
July	5,139	2,885	56.1%
August	5,148	2,836	55.1%
September	5,559	3,290	59.2%
October	5,662	3,370	59.5%
November	5,634	3,363	59.7%
December	5,651	3,437	60.8%
January	5,859	3,629	61.9%
February	5,699	3,521	61.8%
March	5,521	3,324	60.2%
April	5,683	3,520	61.9%
May	5,756	3,522	61.2%
June	5,765	3,388	58.8%
Monthly Average	5,590	3,340	59.8%
Annual Unduplicated	12,369	6,940	56.1%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2024 Snapshot

Language	# of Clients	% of Total
Total	3,388	100.0%
Russian	706	20.8%
Ukrainian	703	20.7%
Dari	554	16.4%
Spanish	450	13.3%
English	349	10.3%
Arabic	121	3.6%
Pashto	114	3.4%
Portuguese	93	2.7%
French	57	1.7%
Farsi	41	1.2%
Haitian Creole	37	1.1%
Tigrigna	27	0.8%
Swahili	25	0.7%
Somali	16	0.5%
Romanian	14	0.4%
Other Languages²⁰/ Languages with Fewer than 10 Clients	81	2.4%

²⁰ Any languages not on the ACES language list.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2024 Snapshot

Region ²¹	# of Clients	% of Total
Region 1	865	25.5%
Region 2	1,991	58.8%
Region 3	532	15.7%
Total	3,388	100.0%

²¹ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2024

Country	# of Clients	% of Total
Total	6,940	100.0%
Ukraine	2,901	41.8%
Afghanistan	1,432	20.6%
Russia	449	6.5%
Venezuela	263	3.8%
Colombia	194	2.8%
Angola	150	2.2%
Syria	145	2.1%
Congo, Democratic Republic of	120	1.7%
Haiti	106	1.5%
Mexico	96	1.4%
Cuba	86	1.2%
Moldova	70	1.0%
Guatemala	55	0.8%
Ethiopia	54	0.8%
Iraq	54	0.8%
Eritrea	51	0.7%
Iran	51	0.7%
Peru	46	0.7%
Nicaragua	45	0.6%
Sudan	45	0.6%
Belarus (Belorussia)	44	0.6%
Myanmar (Burma)	43	0.6%
Congo	42	0.6%
Honduras	33	0.5%
Somalia	32	0.5%
Kazakhstan	24	0.3%
Kyrgyzstan	24	0.3%
Ecuador	22	0.3%
Marshall Islands	19	0.3%
El Salvador	17	0.2%
Micronesia	15	0.2%
Guinea	11	0.2%
Pakistan	11	0.2%
Senegal	11	0.2%

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2024 (continued)

Country	# of Clients	% of Total
Turkey	11	0.2%
Egypt	10	0.1%
Other²²/Countries with Fewer than 10 Clients	158	2.3%

²² Other countries not on the ACES country of origin list.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2024 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	3,388	100.0%

Gender	All Clients	
Female	2,212	65.3%
Male	1,176	34.7%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	2,742	80.9%
2 – 5 Years	595	17.6%
6 – 10 Years	26	0.8%
> 10 Years	22	0.6%
Not Reported/Unidentifiable	3	0.1%

Immigrant Status	All Clients	
Refugee²³	1,992	58.8%
Temporary Resident²⁴	547	16.1%
Special Immigrant	519	15.3%
Parolee Paroled One Year Or More	158	4.7%
Asylee²⁵	51	1.5%
Lawful Permanent Resident Noncitizen	42	1.2%
Cuban/Haitian Entrants	35	1.0%
Temporary Protected Status Individuals	13	0.4%
Immigration Status Categories with Fewer than 10 Clients	22	0.6%
Other/Not Reported	9	0.3%

²³ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

²⁴ Includes amnesty beneficiaries and individuals eligible for state funded benefits that do not have a separate code; e.g. those paroled for less than one year and asylum applicants.

²⁵ Includes people who have applied for and were granted asylum from the U.S. government.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2024 Snapshot (continued)

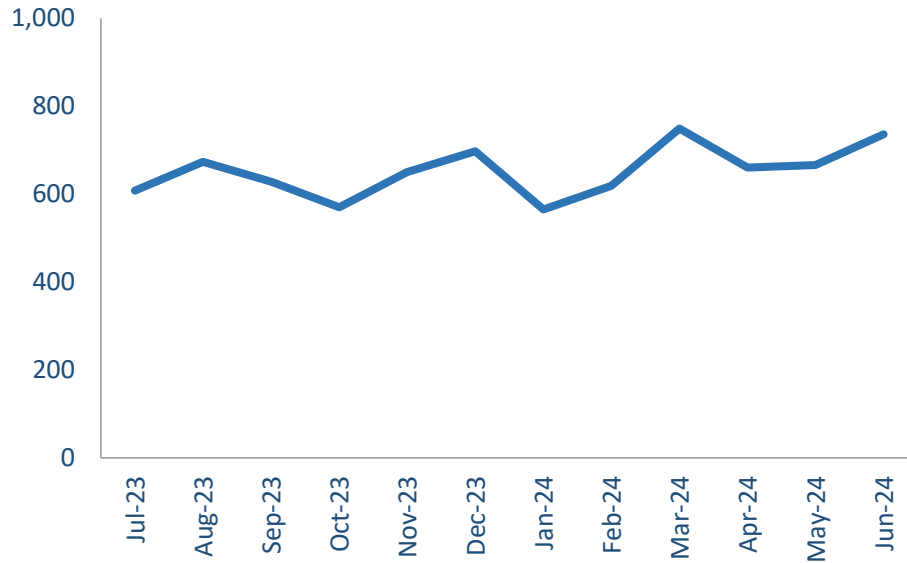
ESL Level ²⁶	All Clients	
	# of Clients	% of Total
Level 1	1,243	36.7%
Level 2	692	20.4%
Level 3	541	16.0%
Level 4	348	10.3%
Level 5	190	5.6%
Level 6	101	3.0%
Other ²⁷	273	8.1%

Age	All Clients	
16 – 24 Years Old	412	12.2%
25 – 34 Years Old	1,206	35.6%
35 – 44 Years Old	1,097	32.4%
45 – 54 Years Old	475	14.0%
55 – 64 Years Old	152	4.5%
65 and Older	46	1.4%
Avg. Age of Clients	36.3 Years Old	

²⁶ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

²⁷ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

Naturalization Services (NS) Clients, SFY 2024



SFY 2024	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Naturalized Clients Reported by Providers ²⁸
July	608	167	97
August	673	165	212
September	628	141	221
October	570	155	99
November	650	150	131
December	697	155	219
January	565	128	109
February	619	186	110
March	749	195	226
April	660	177	129
May	666	194	104
June	736	193	214
Mo. Avg.	652	167	156
Annual Unduplicated	4,308	2,006	1,871

²⁸ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2024 Snapshot

Language	# of Clients	% of Total
Total	736	100.0%
English	159	21.6%
Russian	121	16.4%
Spanish	120	16.3%
Ukrainian	86	11.7%
Dari	54	7.3%
Vietnamese	33	4.5%
Arabic	26	3.5%
Farsi	16	2.2%
Burmese	15	2.0%
Amharic	10	1.4%
Other Languages²⁹/Languages with Fewer than 10 Clients	96	13.0%

²⁹ Any languages not on the ACES language list.

Naturalization Service Clients by DSHS Region, June 2024 Snapshot

Region ³⁰	# of Clients	% of Total
Region 1	166	22.6%
Region 2	439	59.6%
Region 3	131	17.8%
Total	736	100.0%

³⁰ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2024

Country	# of Clients	% of Total
Total	4,308	100.0%
Ukraine	796	18.5%
Afghanistan	768	17.8%
Mexico	534	12.4%
Iraq	251	5.8%
Vietnam	233	5.4%
Ethiopia	138	3.2%
Moldova	138	3.2%
Russia	138	3.2%
Myanmar (Burma)	106	2.5%
Somalia	96	2.2%
Eritrea	82	1.9%
Korea (South)	74	1.7%
Philippines	73	1.7%
Cambodia Kampuchea	69	1.6%
Congo, Democratic Republic of	60	1.4%
Iran	42	1.0%
Egypt	35	0.8%
El Salvador	33	0.8%
Syria	33	0.8%
Congo	32	0.7%
Sudan	30	0.7%
Kyrgyzstan	26	0.6%
Pakistan	26	0.6%
Belarus (Belorussia)	24	0.6%
Bhutan	24	0.6%
Colombia	21	0.5%
Cuba	20	0.5%
Guatemala	19	0.4%
India	18	0.4%
China	17	0.4%
Kazakhstan	15	0.3%
Nepal	15	0.3%
Thailand	15	0.3%
Kenya	13	0.3%
Laos	12	0.3%
Morocco	11	0.3%

Naturalization Service Clients by Country of Origin, SFY 2024 (continued)

Country	# of Clients	% of Total
Gambia, The	10	0.2%
Honduras	10	0.2%
Western Samoa	10	0.2%
Other ³¹ / Countries with Fewer than 10 Clients	241	5.6%

³¹ Other countries not on the ACES country of origin list.

Demographics of Naturalization Service Clients, June 2024 Snapshot

<u>All Clients</u>		
Characteristic	# of Clients	% of Total
Total Clients	736	100.0%

<u>All Clients</u>		
Gender	# of Clients	% of Total
Female	438	59.5%
Male	298	40.5%
Unknown	0	0.0%

<u>All Clients</u>		
Time in the U.S.	# of Clients	% of Total
Less Than 2 Years	0	0.0%
2 – 5 Years	201	27.3%
6 – 10 Years	310	42.1%
> 10 Years	222	30.2%
Not Reported	3	0.4%

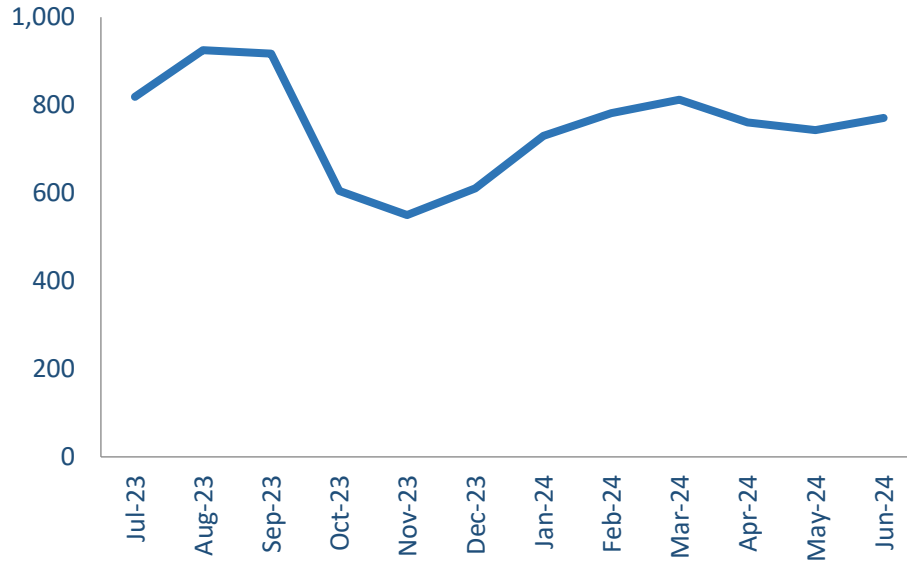
<u>All Clients</u>		
Immigrant Status	# of Clients	% of Total
Refugee³²	326	44.3%
Non-Refugee	316	42.9%
Special Immigrant	72	9.8%
Asylee³³	14	1.9%
Lawful Permanent Resident Noncitizen	4	0.5%
Cuban/Haitian Entrants	1	0.1%
Other/Not Reported	3	0.4%

<u>All Clients</u>		
Age	# of Clients	% of Total
15 and Younger	29	3.9%
16 – 24 Years Old	68	9.2%
25 – 34 Years Old	115	15.6%
35 – 44 Years Old	149	20.2%
45 – 54 Years Old	108	14.7%
55 – 64 Years Old	107	14.5%
65 and Older	160	21.7%
Average Age of Clients	46.6 Years Old	

³² Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

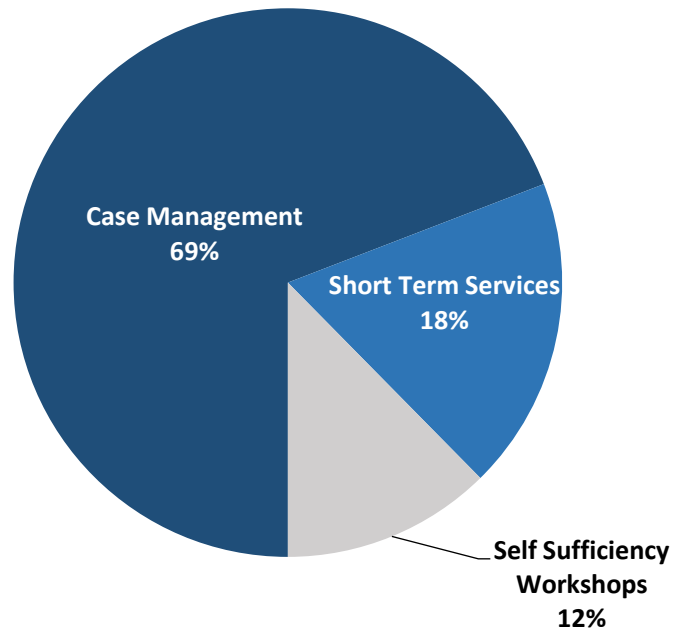
³³ Includes people who have applied for and were granted asylum from the U.S. government.

PRIME Clients, SFY 2024



SFY 2024	Total PRIME Clients
July	819
August	925
September	917
October	605
November	550
December	611
January	730
February	782
March	812
April	761
May	743
June	771
Mo. Avg.	752
Annual Unduplicated	4,181

PRIME Services by Category, SFY 2024



PRIME Service Category	# of Services	Percent of Total Services	# of Unduplicated Clients ³⁴
Case Management	7,335	69.2%	1,874
Self Sufficiency Workshops	1,313	12.4%	962
Short Term Services	1,959	18.5%	1,527
Peer Support Groups	0	0.0%	46
Total	10,607	100.0%	

³⁴ Numbers reflect unduplicated clients within each service category. A client may receive more than one type of services in the SFY. In this case, the client is counted in each service category.

PRIME Clients by Primary Language, June 2024 Snapshot

Language	# of Clients	% of Total
Total	771	100.0%
Dari	167	21.7%
Russian	156	20.2%
Ukrainian	108	14.0%
English	103	13.4%
Arabic	65	8.4%
Spanish	47	6.1%
Pashto	36	4.7%
Tigrigna	34	4.4%
Other Languages³⁵/ Languages with Fewer than 10 Clients	55	7.1%

³⁵ Any languages not on the ACES language list.

PRIME Clients by DSHS Region, June 2024 Snapshot

Region ³⁶	# of Clients	% of Total
Region 1	179	23.2%
Region 2	408	52.9%
Region 3	184	23.9%
Total	771	100.0%

³⁶ Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

PRIME Clients by Country of Origin, SFY 2024

Country	# of Clients	% of Total
Total	4,181	100.0%
Ukraine	1,782	42.6%
Afghanistan	1,184	28.3%
Syria	174	4.2%
Eritrea	149	3.6%
Dem. Rep. Congo	112	2.7%
Moldova	76	1.8%
Haiti	72	1.7%
Iraq	56	1.3%
Burma	53	1.3%
Ethiopia	48	1.1%
Colombia	39	0.9%
Guatemala	38	0.9%
Iran	32	0.8%
Somalia	32	0.8%
Sudan	32	0.8%
Venezuela	32	0.8%
Russia	30	0.7%
Honduras	21	0.5%
Nicaragua	18	0.4%
Cuba	17	0.4%
Andorra	14	0.3%
Turkey	12	0.3%
El Salvador	10	0.2%
Other³⁷/Countries with Fewer than 10 Clients	148	3.6%

³⁷ Other countries not on the ACES country of origin list.

Demographics of PRIME Clients, June 2024 Snapshot

<u>All Clients</u>		
Characteristic	# of Clients	% of Total
Total Clients	771	100.0%

<u>All Clients</u>		
Gender		
Female	358	46.4%
Male	413	53.6%
Unknown	0	0.0%

<u>All Clients</u>		
Time in the U.S.		
Less Than 2 Years	635	82.4%
2 – 5 Years	136	17.6%
6 – 10 Years	0	0.0%
> 10 Years	0	0.0%

<u>All Clients</u>		
Immigrant Status ³⁸		
Refugee³⁹	290	37.6%
Parolee Paroled One Year Or More	264	34.2%
Special Immigrant	137	17.8%
Asylee⁴⁰	50	6.5%
Victim Of Trafficking	19	2.5%
Cuban/Haitian Entrants	9	1.2%
Amerasian	2	0.3%

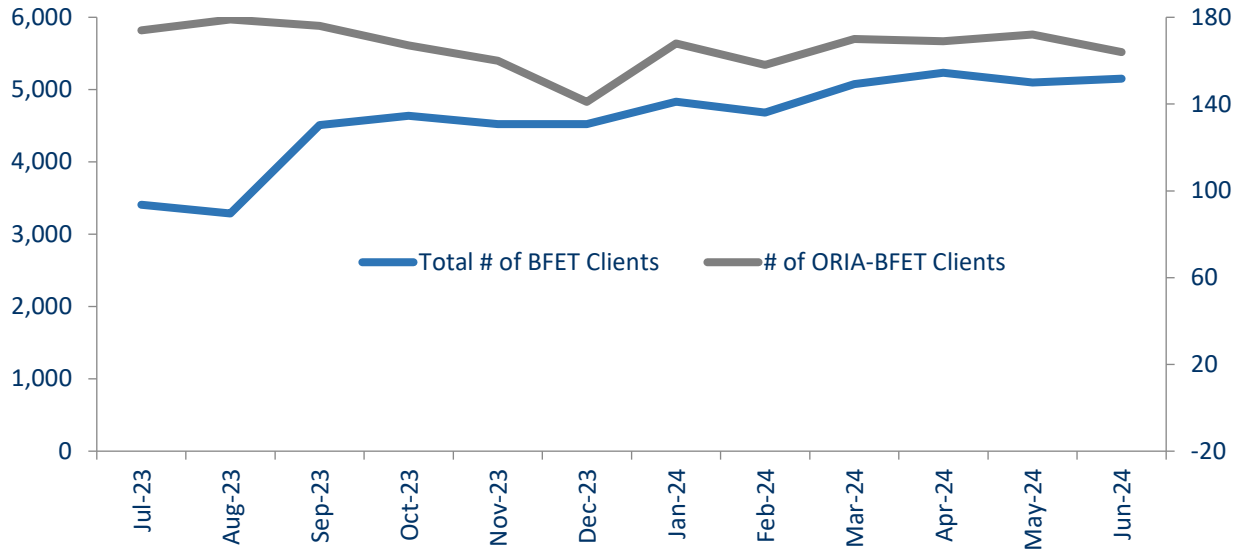
<u>All Clients</u>		
Age		
< 16 Years Old	2	0.3%
16 – 24 Years Old	102	13.2%
25 – 34 Years Old	235	30.5%
35 – 44 Years Old	256	33.2%
45 – 54 Years Old	102	13.2%
55 – 64 Years Old	47	6.1%
65 and Older	27	3.5%
Avg. Age of Clients	37.4 Years Old	

³⁸ See Glossary at the end of this chapter for definitions.

³⁹ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

⁴⁰ Includes people who have applied for and were granted asylum from the U.S. government.

ORIA Basic Food Employment & Training (BFET) Clients⁴¹, SFY 2024



SFY 2024	Total # of BFET Clients	# of ORIA BFET Clients ⁴²
July	3,406	174
August	3,287	179
September	4,510	176
October	4,638	167
November	4,525	160
December	4,521	141
January	4,831	168
February	4,683	158
March	5,076	170
April	5,233	169
May	5,096	172
June	5,150	164
Mo. Avg.	4,580	167
Annual Unduplicated	11,754	520

⁴¹ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

⁴² BFET clients served by DSHS Office of Refugee and Immigrant Assistance (ORIA).

Demographics of ORIA-BFET Clients, June 2024 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	164	100.0%

Gender		All Clients	
Female	105	64.0%	
Male	59	36.0%	
Not Reported/ Unidentifiable	0	0%	

Race/Ethnicity		All Clients	
Hispanic or Latino	7	4.3%	
Not Hispanic or Latino⁴³	157	95.7%	
White	48	29.3%	
Black/African American	31	18.9%	
Asian/Pacific Islander	41	25.0%	
American Indian/Alaska Native	1	0.6%	
Two or More Races	3	1.8%	
Not Reported/Unidentifiable	33	20.1%	

Marital Status		All Clients	
Separated	8	4.9%	
Married	96	58.5%	
Never Married	39	23.8%	
Divorced	19	11.6%	
Widowed	2	1.2%	
Not Reported/Unidentifiable	0	0.0%	

⁴³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

Demographics of ORIA-BFET Clients, June 2024 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients
Immigrant Status⁴⁴		
Refugee⁴⁵	90	54.9%
Special Immigrant	32	19.5%
Lawful Permanent Resident Noncitizen	18	11.0%
Asylee⁴⁶	9	5.5%
Amerasian	3	1.8%
Parolee Paroled One Year or More	1	0.6%
Deportation Withheld	1	0.6%
Other/Not Reported	10	6.1%
Homeless Status		
Homeless⁴⁷	9	5.5%
Education Status		
Less than a High School Diploma	41	25.0%
High School Graduate or GED	66	40.2%
Some College or College Degree	42	25.6%
Not Reported/Unidentifiable	15	9.1%

⁴⁴ See Glossary at the end of this chapter for definitions.

⁴⁵ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

⁴⁶ Includes people who have applied for and were granted asylum from the U.S. government.

⁴⁷ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

Demographics of ORIA-BFET Clients, June 2024 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients
Age	All Clients	
Under 18 Years Old	4	2.4%
18 - 24 Years Old	25	15.2%
25 - 34 Years Old	43	26.2%
35 - 44 Years Old	47	28.7%
45 - 54 Years Old	23	14.0%
55 - 64 Years Old	18	11.0%
65+ Years Old	4	2.4%
Average Age of Clients	38.1 Years	

Glossary

Definitions of Immigrant and USCIS Entry Status

- Afghan Humanitarian Parolee** – Afghan individuals granted humanitarian parole by the U.S. Department of Homeland Security, between July 31, 2021 and December 16, 2022, or current ORR guidelines if expanded, and who are eligible to apply for mainstream benefits, resettlement assistance, and other benefits available to refugees. The date of eligibility for the Afghan Humanitarian Parolee (AHP) population is October 1, 2021, or their date of entry into the community, whichever is later. The AHP population is eligible for ORR benefits and services until September 30, 2023 or the end of the individual’s parole term, whichever is later, unless amended by law or the individual gains another ORR-eligible category or status.
- Amerasian** – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.
- Asylee** – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.
- Citizen of Marshall Islands/Micronesia** – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.
- Conditional Entrant** – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.
- Cuban/Haitian Entrant** – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.
- Lawful Permanent Resident Noncitizen** – A noncitizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.
- Non-Refugee** – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years, and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. To apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents– Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA). Includes amnesty beneficiaries and individuals eligible for state funded benefits that do not have a separate code; e.g. those paroled for less than one year and asylum applicants.

Ukrainian Humanitarian Parolee – A citizen or national of Ukraine who was paroled into the United States between February 24, 2022 and September 30, 2024 due to urgent humanitarian reasons, or non-Ukrainian individuals who last habitually resided in Ukraine and who were paroled into the U.S. within the same timeframe.

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.