

2011

Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department
of Social and Health Services

State Fiscal Year 2011

July 1, 2010 – June 30, 2011

Calls received by the state domestic violence hotline	17,878
Crisis hotline and information/referral calls received by emergency domestic violence shelter programs	93,796
New adult survivors and children receiving emergency domestic violence shelter for the 1st time	5,411
<i>Total bednights for new and continuing</i>	203,097
<i>Number of unmet requests for emergency shelter</i>	12,335
New adult survivors and children receiving nonresidential domestic violence advocacy services for the 1st time	11,258
Domestic violence programs provided the following:	
<i>Hours of individual support and advocacy to adults</i>	127,628
<i>Hours of support group advocacy to adults</i>	32,548
<i>Hours of individual and group support/activities for children</i>	31,869
<i>Training and presentations to this many individuals</i>	49,874
Hours of service donated by volunteers	147,549

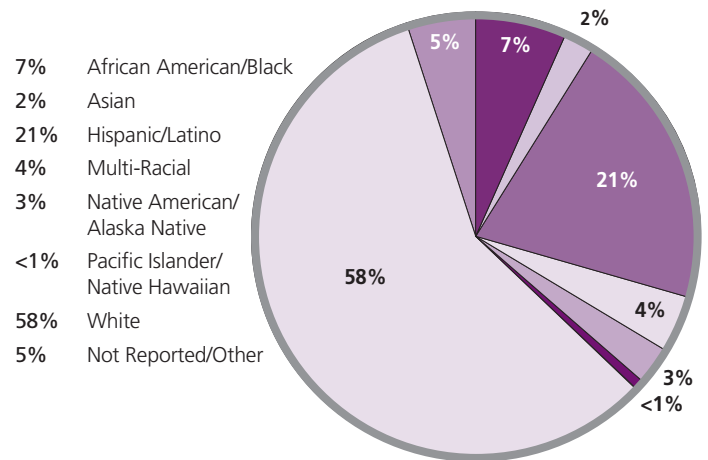
National Domestic Violence Census

The National Network to End Domestic Violence conducts the National Census of Domestic Violence Services. On September 15, 2011, 52 domestic violence programs in Washington State participated in the 2011 National Census (2011 report pending publication). The following figures represent information provided by Washington State domestic violence programs about services they provided during the 24-hour survey period.

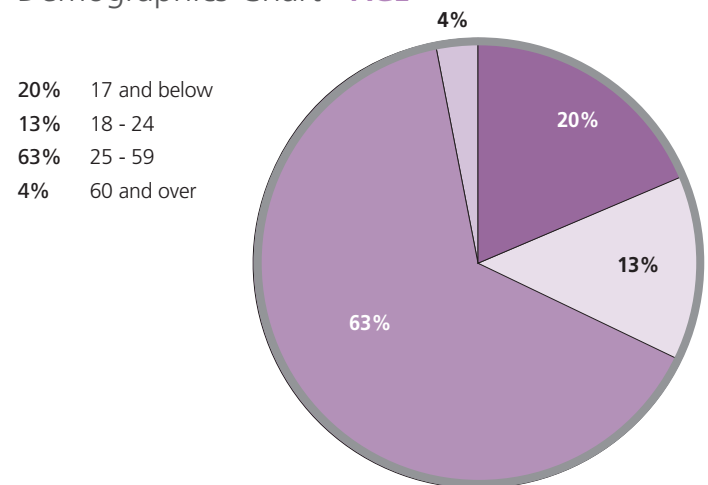
1,884	victims served in one day
1,080	survivors housed in emergency domestic violence shelter or transitional housing
804	adult survivors and children received nonresidential advocacy services
900	unmet requests for services, including 398 (44%) requests from victims seeking emergency shelter or transitional housing
749	crisis hotline/helpline calls were answered

There are approximately 903 emergency domestic violence shelter/safe home beds in Washington State

Demographics Chart - RACE / ETHNICITY



Demographics Chart - AGE



State Domestic Violence Hotline

1-800-562-6025

(Voice and TTY)

*Data is collected from 43 domestic violence shelter/safe home programs in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

*Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2011. Data for this report was pulled in October 2011.

*This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

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Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence shelters funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 5,377 survivors in 2011

4,900 (91.13%) responded that as a result of receiving services, they know more ways to plan for their safety

4,747 (88.28%) responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from the first national multi-state study (10/2008) that documents the experiences of survivors that received emergency shelter and advocacy services from domestic violence programs.

Questions should be directed to the DSHS Program Manager at (206) 923-4910.

Information about individual programs can be obtained from:

www.dshs.wa.gov/ca/dvservices/index.asp



CA Children's Administration
DSHS 22-1451 (Rev. 2/11)

Domestic Violence Program
4045 Delridge Way SW, #200
Seattle, WA 98106
206.923.4910
206.923.4899 / Fax



"A child living in a shelter with her mother shared a picture she drew of their room. The child showed it to the shelter staff, telling them she was keeping it safe so that she could hang it up when she moved to her new home as a reminder of the good place she lived in."



"During my stay at the shelter I was surrounded by advocates who cared, who were supportive, and who genuinely were there for the residents. It is my greatest intention that the donors who support the shelter will continue their greatly needed support. My family is a 'success story' because of the shelter, and without it we would be in greater danger today."