

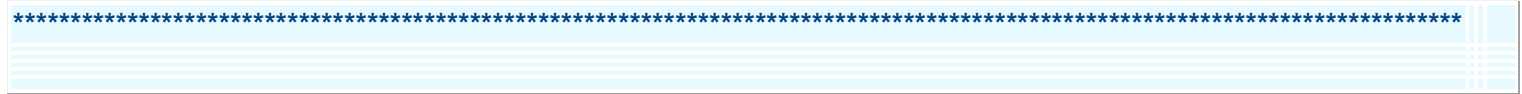
Department of Social and Health Services
Olympia, Washington
EAZ Manual

Revision # 954
Category Expedited Service for Basic Food
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Summary

Edited Worker Responsibilities WAC 388-406-0021 to remove requirement of local mailing expedited appointment letters.

See below for edited text:



Worker Responsibilities - [WAC 388-406-0015](#)

1. Record the date that each application is received, or the next business day if received after business hours.
2. When the application is received, screen for expedited eligibility using the responses to the expedited screening questions on page one of the application (part one for the online application). Review other information on the application as needed to identify expedited households, documenting your decision.
3. Whenever possible, clients who apply in person and meet expedited service criteria should be interviewed the same day the applications are received. The interview can be conducted by telephone.
- ~~4. When appointment notices must be mailed, we send the letters locally to ensure there is sufficient time prior to the scheduled interview for delivery to the client.~~
- 5.4. Households that are determined expedited should be issued benefits the same day.