

**BEHAVIORAL HEALTH AND SERVICE  
INTEGRATION ADMINISTRATION  
EMR-ICD10 Maintenance & Operations**



**2015-17 BIENNIAL BUDGET**

ML Request	FY16	FY17	15-17
FTE	0	0	0.0
GF-State	\$2,888,000	\$2,888,000	\$5,776,000
<b>Total</b>	<b>\$2,888,000</b>	<b>\$2,888,000</b>	<b>\$5,776,000</b>

**DECISION PACKAGE SUMMARY**

The Behavioral Health Service Integration Administration (BHSIA) requests funding for the maintenance and operational costs of the new Electronic Medical Records (EMR) system that will be completed in FY16. By funding this request, DSHS will be able to transition from project implementation to operations.

**PROBLEM STATEMENT**

The state hospitals received funding to implement a Software-as-a-Service (SaaS) electronic medical record (EMR) system that is ICD-10 compliant and will replace a legacy billing system. As part of the agreement in purchasing a Software-as-a-Service system, BHSIA is required to pay the vendor for the SaaS system ongoing maintenance and operational expenses.

**PROPOSED SOLUTION**

By funding this request, DSHS will be able to support the transition from EMR project implementation to operations.

The selected electronic medical record system vendor, Cerner, will be providing the SaaS solution for the state hospitals. By implementing a SaaS solution, BHSIA will be modernizing the medical records, creating integrated services and payment records, standardizing processes and aligning with industry best practices, while implementing a system that will stay current with industry changes and reforms. This same vendor system can be available for future expansion to other agencies.



**DSHS VISION**

People are healthy • People are safe • People are supported • Taxpayer resources are guarded

**DSHS MISSION**

To transform lives

**DSHS VALUES**

Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

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**EXPECTED RESULTS**

This budget request supports DSHS Goal 1: Each individual and each community will be healthy and DSHS Goal 5: Public Trust – Strong management practices will be used to ensure quality and efficiency. More comprehensive reporting and reliable data for decision making will be available.

The decision package is essential to implementing the BHSIA Strategic Objective 1.11: Increase the rates of active treatment hours delivered at Eastern State Hospital and Western State Hospital. An electronic medical record system will allow for better monitoring/management of treatment plans at the state hospitals.

The decision package supports the Results Washington Goal 4: Healthy and Safe Communities and Goal 5: Efficient, Effective and Accountable Government.

Without additional funding, BHSIA will not be able to maintain and operate the EMR system that the legislature invested significant resources to put in place.

**STAKEHOLDER IMPACT**

Centers for Medicare and Medicaid Services; The Joint Commission: Accreditation, Health Care Certification; insurance companies; state hospital staff; patients and patient advocates will support this system.



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