



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
P.O. Box 45811, Olympia, Washington 98504-5811

August 7, 2024

This is a courtesy notification only on behalf of the Washington State Department of Social and Health Services (DSHS) for the 2024 Washington Business Integrity Challenge. The purpose of this solicitation is to enter into four contracts with qualified firms to provide human-centered solutions that reduce the impact of fraud in Washington. It is anticipated that this solicitation will result in up to four contracts with DSHS of up to \$250,000 each.

DSHS has identified the following four Solution Categories for this initiative:

- [Automated Solutions to improve performance outcomes](#) – Move from a manual review of applications for benefits for people with intellectual and developmental disabilities, and create a solution that automates the process for thousands of applications.
- [Language Services to support benefits access](#) – Create a seamless experience accessing public benefits like food, cash and medical assistance and related workload processes through a language translation solution.
- [Customer-Centric Technology Solutions for Public Benefits](#) – Support enhancement of anomaly detection in food and cash benefits using AI while maintaining a human-centered focus before taking proactive fraud prevention action.
- [Customer-Centric Technology Solutions for Behavioral Health](#) – Create a solution that completes more efficient and targeted data-matching queries to reduce overpayments and fraudulent benefits.

This notification is provided per [RCW 39.26.150](#), which requires state solicitations to be posted on the state's enterprise vendor registration and bid notification system.

Bid documents will not be made available for download from Washington's Electronic Business Solutions (WEBS). All documents pertaining to this solicitation, including amendments, must be requested as follows:

Details of this solicitation can be found on the [2024 Business Integrity Challenge Website](#), including:

- [Participant Readiness Quiz](#)
- [Timeline](#)

- [FAQs](#)
- [Rules](#)
- [Application](#)
- [Scoring Rubric](#)

An Applicant **Question and Answer Webinar** will be held on Monday, September 30, 2024, from 3:00-4:00PM Pacific Time. Information about joining the webinar is available [here](#).

Please note, you must register for the Business Integrity Challenge no later than Thursday, October 17, 2024, 3:00PM Pacific Time to be eligible to submit an application.

Applications must be submitted [online](#) no later than Tuesday, November 5, 2024, 3:00PM Pacific Time.

Questions regarding this solicitation should be directed to: [questions@businessintegritychallenge.org](mailto:questions@businessintegritychallenge.org)