Behavioral Health and Habilitation Administration

Department of Social and Health Services

Strategic Plan Metrics

November 2026

Behavioral Health and Habilitation Administration

Success Measures Associated with Charts

Strategic Plan Success Measure #

DSHS Priority: Modernize Behavioral Health

BHHA Goal 1: Modernize and continuously improve behavioral health and habilitation services for individuals in BHHA care

DSHS Priority: Healthy & Safe Communities

BHHA Goal 2: Promote a culture of safety for staff and individuals in our care

AB3.3	Rate of staff assault claims filed at Eastern State Hospital and the Child Study and Treatment Center	2.1a
ABX.15	Rate of severe assault-related patient injuries at Eastern State Hospital and the Child Study and Treatment Center	2.1c
AB3.4	Rate of staff assault claims filed at Western State Hospital	2.1b
ABX.16	Rate of severe assault-related patient injuries at Western State Hospital	2.1d

DSHS Priority: Efficient, Effective, and Accountable Government

BHHA Goal 3: Expand person-centered care through cross agency collaboration and BHHA services

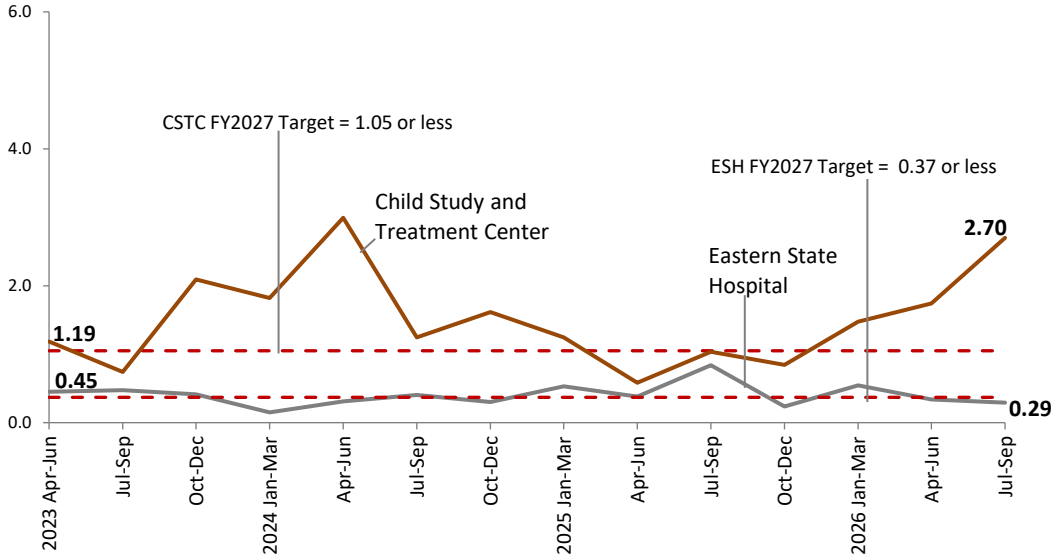
ABX.9	Percent of timely court-ordered competency jail-based evaluations	3.3

Behavioral Health and Habilitation Administration

DSHS Priority: Healthy & Safe Communities

Promote a culture of safety for staff and individuals in our care

Rate of staff assault claims filed at Eastern State Hospital and the Child Study and Treatment Center



SUMMARY

Success Measure 2.1a: Decrease the rate of staff assault claims filed at ESH and CSTC by 10% by June 2027.

- **Decrease the rate of staff assault claims filed at ESH by 10% from 0.41 per 1,000 patient days in FY2025 to 0.37 in FY2027.**
- **Decrease the rate of staff assault claims filed at CSTC by 10% from 1.17 per 1,000 patient days in FY2025 to 1.05 in FY2027.**

ACTION PLAN

Updated discussion and Action Plans for this measure are located in the Behavioral Health Administration's Strategic Plan, Strategic Objective 2.

DATA SOURCE: Monthly Assault Benefit (AB) Report, Enterprise Risk Management Office, DSHS; supplied by Tyra Mitchell.
MEASURE DEFINITION: L&I assault-related claims filed per 1,000 patient days during the reporting quarter, at Eastern State Hospital and the Child Study and Treatment Center.
DATA NOTES: **1** Claims data has a minimum lag of 3 months. **2** The rate is calculated by dividing the number of assault claims filed in a given quarter by the number of in-residence days utilized by the state psychiatric hospitals in that quarter; and then multiplying the quotient by 1,000. *Click on link below for detailed data notes.*

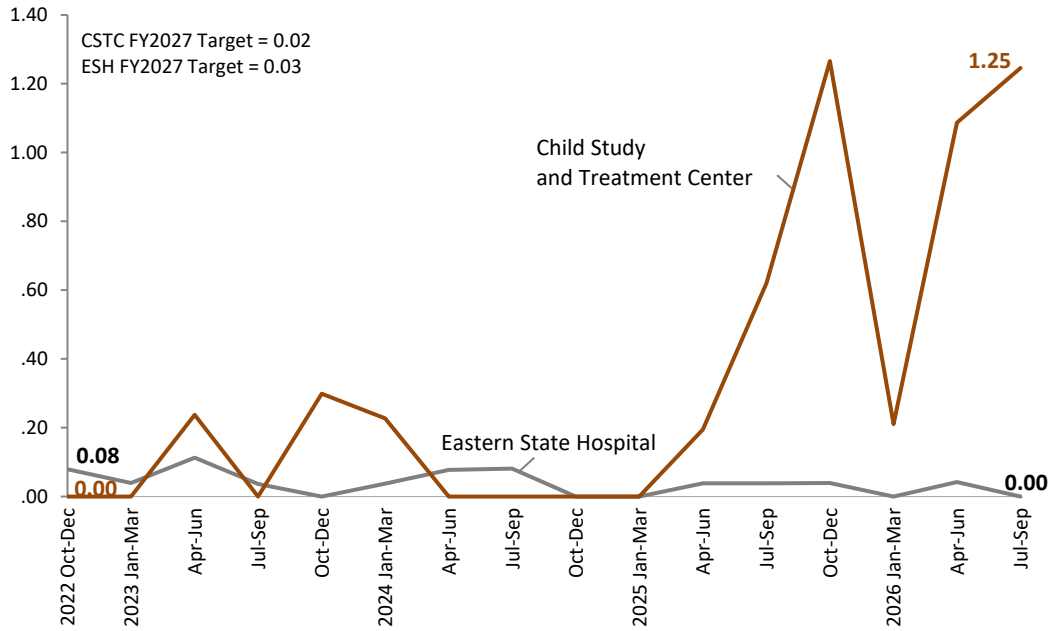
TO DATA: https://www.dshs.wa.gov/data/metrics/AB3.3.xlsx

Behavioral Health and Habilitation Administration

DSHS Priority: Healthy & Safe Communities

Promote a culture of safety for staff and individuals in our care

Rate of severe assault-related patient injuries at Eastern State Hospital and the Child Study and Treatment Center



SUMMARY

Success Measure 2.1c: Decrease the rate of severe assault-related patient injuries by 10% from FY2025 to FY2027.

ACTION PLAN

Updated discussion and Action Plans for this measure are located in the Behavioral Health and Habilitation Administration's Strategic Plan, Strategic Objective 2.

DATA SOURCE: Reports from Eastern State Hospital and the Child Study and Treatment Center; supplied by Yaroslav Trusevich.
MEASURE DEFINITION: Rate of severe assault-related patient injuries (reported during the reporting quarter) per 1,000 patient days, at Eastern State Hospital and the Child Study and Treatment Center.
DATA NOTES: **1 I**ncidents are distinctly tracked for each of the state hospitals, for purposes of calculating rates by facility.
2 An injury occurs when a patient suffers physical harm or damage, excluding the result of a disease process. Severe patient injuries include all patient injuries with a severity level of "3" or higher (3 = medical intervention; 4 = hospitalization; 5 = death).

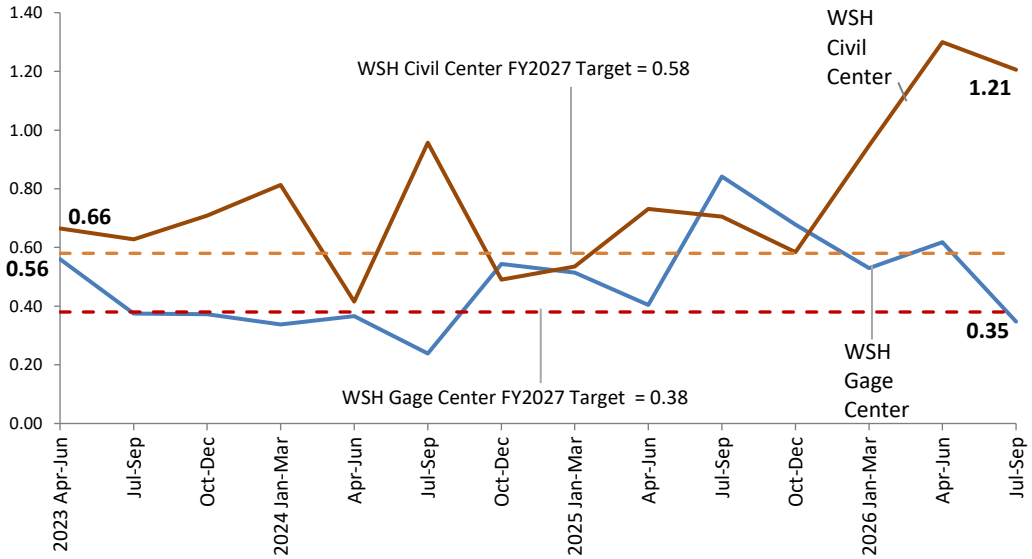
TO DATA: https://www.dshs.wa.gov/data/metrics/ABX.15.xlsx

Behavioral Health and Habilitation Administration

DSHS Priority: Healthy & Safe Communities

Promote a culture of safety for staff and individuals in our care

Rate of staff assault claims filed at Western State Hospital



SUMMARY

Success Measure 2.1b: Decrease the rate of staff assault claims at WSH by 10% from FY2025 to FY2027.

- **Decrease the rate of staff assault claims filed at WSH Civil Center by 10% from 0.64 per 1,000 patient days in FY2025 to 0.58 in FY2027.**
- **Decrease the rate of staff assault claims filed at WSH Gage Center by 10% from 0.42 per 1,000 patient days in FY2025 to 0.38 in FY2027.**

DATA SOURCE: Monthly Assault Benefit (AB) Report, Enterprise Risk Management Office, DSHS; supplied by Tyra Mitchell.
MEASURE DEFINITION: L&I assault-related claims filed per 1,000 patient days during the reporting quarter, at Western State Hospital.
DATA NOTES: **1** Claims data has a minimum lag of 3 months. **2** The rate is calculated by dividing the number of assault claims filed in a given quarter by the number of in-residence days utilized by the state psychiatric hospitals in that quarter; and then multiplying the quotient by 1,000. **3** Western State Hospital instituted new reporting procedures as of Oct 2023. Incidents which occurred off-site (in neither the Gage or Civil center) are categorized as "other." This results in a stark reduction in the number of incidents reported for each center. *Click on link below for additional data notes.*

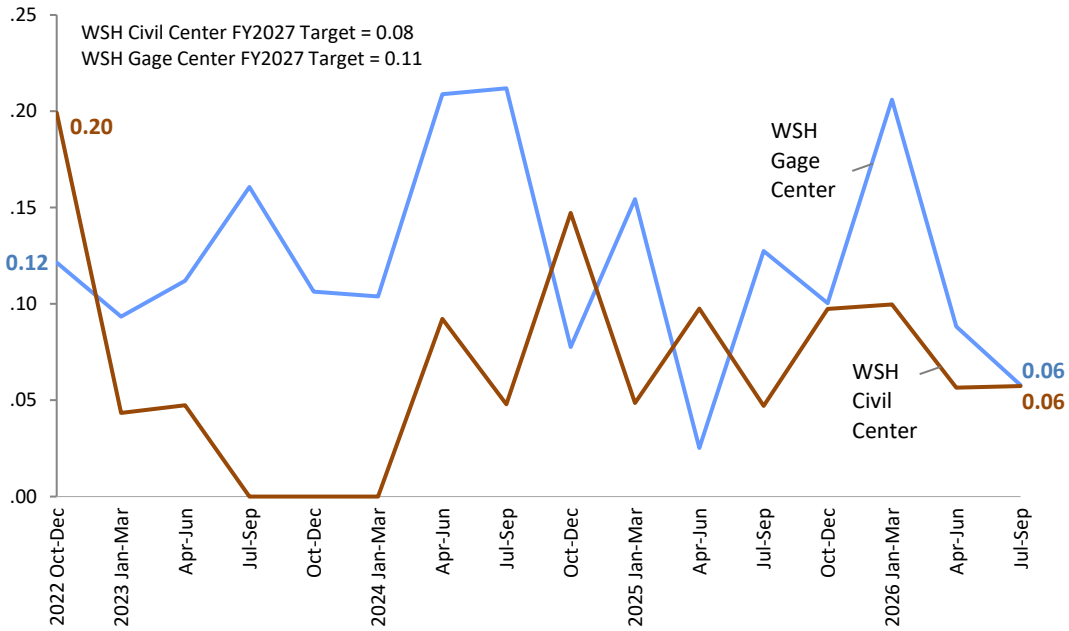
TO DATA: https://www.dshs.wa.gov/data/metrics/AB3.4.xlsx

Behavioral Health and Habilitation Administration

DSHS Priority: Healthy & Safe Communities

Promote a culture of safety for staff and individuals in our care

Rate of severe assault-related patient injuries at Western State Hospital



DATA SOURCE: Reports from Western State Hospital; supplied by Kit Thompson-Kaiser.
MEASURE DEFINITION: Rate of severe assault-related patient injuries (reported during the reporting quarter) per 1,000 patient days at Western State Hospital.
DATA NOTES: **1** Incidents are distinctly tracked for each of the state hospitals, for purposes of calculating rates by facility. **2** An injury occurs when a patient suffers physical harm or damage, excluding the result of a disease process. Severe patient injuries include all patient injuries with a severity level of "3" or higher (3 = medical intervention; 4 = hospitalization; 5 = death). **3** Beginning July 2021 data is shown separately for the two WSH centers, the Gage Center (Forensic) and the Civil Center.

TO DATA: https://www.dshs.wa.gov/data/metrics/ABX.16.xlsx

SUMMARY

Success Measure 2.1d: Decrease the rate of severe assault-related patient injuries at WSH by 10% from FY2025 to FY2027.

- **Decrease the rate of severe assault-related patient injuries at WSH Civil Center by 10% from 0.09 per 1,000 patient days in FY2025 to 0.08 in FY2027.**

- **Decrease the rate of severe assault-related patient injuries at WSH Gage Center by 10% from 0.12 per 1,000 patient days in FY2025 to 0.11 in FY2027.**

ACTION PLAN

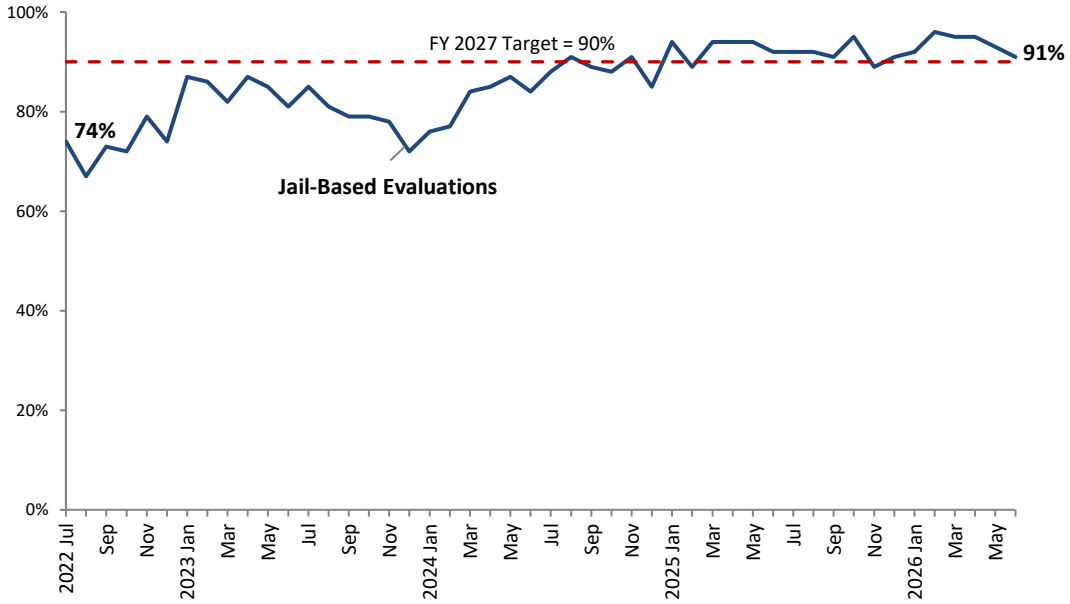
Updated discussion and Action Plans for this measure are located in the Behavioral Health and Habilitation Administration's Strategic Plan, Strategic Objective 2.

Behavioral Health and Habilitation Administration

DSHS Priority: Efficient, Effective, and Accountable Government

Expand person-centered care through cross agency collaboration and BHHA services

Percent of timely court-ordered jail-based competency evaluations



SUMMARY

Success Measure 3.1: Increase the number of jail-based evaluations completed within 14 days to 90% in FY2027.

ACTION PLAN

Updated discussion and Action Plans for this measure are located in the Behavioral Health and Habilitation Administration's Strategic Plan, Strategic Objective 3.

DATA SOURCE: Trueblood Monthly Report, Table 5; supplied by Alfred Bouvier.
MEASURE DEFINITION: Percentages of all jail-based competency evaluation orders completed within either of the two court-ordered compliance deadlines beginning in May 2017: 14 days from receipt of order (if the order was received within 0 and 7 days from order signature date) or 21 days from order signature date (if the order was received after 7 days from order signature date).
DATA NOTES: *Click on link below for detailed data notes.*

TO DATA: https://www.dshs.wa.gov/data/metrics/ABX.9.xlsx