



### ESF Staff Interview

ENHANCED SERVICES FACILITY NAME		LICENSE NUMBER	
LICENSOR'S NAME		ENTRANCE DATE	
Inspection Type: <input type="checkbox"/> Full <input type="checkbox"/> Follow up <input type="checkbox"/> Complaint: Number			
<input type="checkbox"/> Caregiver	SHIFT	NAME	DATE TIME <input type="checkbox"/> AM <input type="checkbox"/> PM
This form is <b>optional</b> and includes sample questions for individual categories. Expand questions to obtain more data if concerns are identified.			
<b>RESIDENT RIGHTS</b>			
<ul style="list-style-type: none"> <li>What do you do to promote resident dignity, quality of life, and privacy?</li> <li>What do you do if you see or discover resident rights being violated?</li> </ul>			
<b>RESIDENT GRIEVANCES</b>			
<ul style="list-style-type: none"> <li>What do you do if you have a resident who says they are unhappy about the care in this facility?</li> </ul>			
<b>CARE AND SERVICES</b>			
<ul style="list-style-type: none"> <li>What decisions and choices do you allow the resident to make?</li> <li>How do you help residents feel comfortable here?</li> </ul>			
<b>ABUSE / NEGLECT / EXPLOITATION</b>			
<ul style="list-style-type: none"> <li>Please give an example of abuse, neglect, or exploitation.</li> <li>What do you do if you discover abuse, neglect, or exploitation?</li> </ul>			
<b>RESIDENT BEHAVIOR / FACILITY PRACTICE</b>			
<ul style="list-style-type: none"> <li>What do you do if a resident elopes or is missing?</li> <li>How do you manage challenging behaviors?</li> <li>Where do you access the facilities policies and procedures?</li> </ul>			
<b>ACCIDENT / INJURY / PREVENTION</b>			
<ul style="list-style-type: none"> <li>What is your training for facility policy on resident-to-resident assaultive behavior?</li> <li>How do you know what each resident needs?</li> <li>Who do you notify if a resident is injured?</li> </ul>			
<b>STAFFING</b>			
<ul style="list-style-type: none"> <li>Do you work alone?</li> <li>How do you get help?</li> <li>How do staff contact the administrator?</li> </ul>			
<b>EMERGENCY MANAGEMENT</b>			
<ul style="list-style-type: none"> <li>When did you participate in an evacuation drill?</li> <li>What do you do if there was an emergency or disaster?</li> </ul>			

