Washington State Department of Social and Health Services Aging and Long-Term Support Administration



Volunteer Opportunity

Aging and Long-Term Support Administration (ALTSA) Residential Care Services (RCS) Division Informal Dispute Resolution (IDR) Unit

We're looking for provider and consumer volunteers for the Adult Family Home (AFH) IDR Panel. This process allows AFH providers to dispute a citation or enforcement action for not meeting regulations. IDR has the authority to uphold the deficiency or remove it altogether. Panel volunteers will be responsible for recommending decisions about these matters.

As a volunteer panel member, you will:

- Contribute to the welfare of some of Washington state's most vulnerable people.
- Attend a basic training on the IDR panel process.
- Become familiar with Washington Administrative Code and Revised Code of Washington.
- Make recommendations through a fair, consistent and efficient regulatory system.

Panel volunteers will attend a virtual IDR training to learn the process of participating on the monthly IDR panel. Panelists review confidential materials to prepare for the IDR review meeting, listen to AFH representative and RCS staff presentations, and make impartial recommendations based on information given during the IDR.

For more information about the panel or to obtain an application, please scan this code and visit our website. If you have questions, contact Laci Traulsen, Volunteer Coordinator, at (360) 725-3218 or email us at RCSIDR@dshs.wa.gov.



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