RCS BHST Connection Café!

Something NEW from your RCS Behavioral Health Support Team!

Over the years of supporting providers, we've noticed that you appreciate spending time after the 'official' meeting to talk about anything and everything. So, we created the…

RCS BHST Connection Café!

All staff (regardless of role or discipline) are invited to participate in an informal question-and-answer session with an RCS Behavioral Health Quality Improvement Consultant (BQIC). Ask us anything about behavioral challenges, care planning, relevant WACs and whatever else comes to mind.

Consultants have a unique combination of expertise and experience, including:

- Working knowledge of your regulations.
- Understanding trauma-informed care concepts.
- Real-world clinical experience from working in hospitals, nursing homes, community mental health agencies, case management positions, other DSHS jobs and more.
- Helping others with their interesting challenge, so we may have seen your interesting challenge before!

Additional Information:

- Cafes will be scheduled for a minimum of 90 minutes – but we'll stick around if you want to keep talking.
- Cafes will take place with one facility at a time.
- We're flexible! If staff come into the Café briefly to ask questions and then return to work, that's fine.
- Meeting in person is preferred, but if you're only able to meet digitally we can accommodate that!
- Cafes aren't formal or scripted, but it helps if you have some questions ready to get things started!
- Cafes can be provided over multiple days and times to accommodate staff who work shifts.
- Cafes are available to Nursing Homes, Assisted Living Facilities and Supported Living agencies statewide.
- Our expertise is behavioral health. We may not have answers for things like remodeling or infection control, but we can point you towards someone who does.

> " My staff would love to sit and talk with you the way I am now, just to pick your brain…
>
> Can you help me understand the investigation, inspection, and citation process in general?
>
> This subject made me think of something else I wanted to ask you about… "

If you'd like to schedule an RCS BHST Connection Café or want to learn more, please email: **RCSBHST@dshs.wa.gov**